

# 2009 ANNUAL REPORT



**BROKEN ARROW**

*Where opportunity lives*

## from the MAYOR - MIKE LESTER



While all of us were glad to see 2009 come to a close, as citizens of Broken Arrow, you should be proud of the State of the City. Our revenue to date is approximately 2 percent below expected receipts; however, we have been working diligently to keep costs below the revenue received. And from a fiscal standpoint, we are weathering the storm.

However, even in the midst of declining total revenue, there are many things that have occurred in Broken Arrow over the past year that we can be quite proud of. We have worked aggressively to keep our streets, whether main or residential, maintained, and in fact covered several miles of new overlay in the residential neighborhoods.

We have upgraded much needed equipment and training facilities for our public safety departments and added the purchase of land for the eventual development of a festival park for many outdoor family activities.

The expansion of our retail opportunities has exploded in the north and east sections of the City. This not only brings more reasons for our citizens to shop at home, but also provides much needed sales tax revenue. Certainly the nearing of the opening of St. John Broken Arrow will be the crowning accomplishment for all of us who call Broken Arrow home.

As we look at the potential that 2010 brings, I see only more opportunities that will benefit our citizens. Topping the list would be the eventual development of the Creek Turnpike and Aspen interchange. Upon receiving the final blessing from OTA, the possibilities for not only south BA, but for those within a regional market as well, are endless.

I am very optimistic about the potential for Broken Arrow in 2010. We will be a regional leader in not only providing quality services and quality of life for our citizens, but developing new opportunities for businesses to see our city as their new home.

*Whether you chose Broken Arrow for our quality school systems, or the fact we have one of the safest cities in the nation, or that it just feels like the small town atmosphere you were looking for, we welcome you home.*

— Mike Lester, Mayor

## CITY COUNCIL



RICHARD CARTER



WADE McCALEB



CRAIG THURMOND



PHIL TUCKER

During 2009, the Broken Arrow Police Department was challenged to do more with less like never before. Despite shrinking budgets and the elimination of some positions, the BAPD had an outstanding year in many respects.

**Here are a few examples:**

Violent crime dropped 13 percent and property crime fell 7 percent in Broken Arrow during 2009, due in large part to improved emergency response times, a record high 80 percent investigative case clearance rate, and innovative programs in our schools and neighborhoods.

In January of 2009, BAPD graduated its first ever recruit academy; a major milestone for the agency that will assure the agency continues to field some of the most highly qualified law enforcement

officers in the state.

Thanks to a 2008 bond approved by the citizens, the department opened a state-of-the-art firing range, tactical training house, and use-of-force virtual simulator. These facilities will greatly enhance our training capabilities.

The 40-year old police headquarters building was completely renovated to provide modern and functional facilities for police operations. In addition, plans moved forward to acquire the Armed Forces Reserve Center for a future public safety headquarters.

The BAPD crime lab became the first municipal lab in the state to be re-accredited for five years by the American Association of Crime Lab Directors, adding the additional discipline of forensic video

analysis to its certified disciplines.

BAPD acquired its newest police canine, Maverick, to augment the police K-9 Corps. Due to our international police collaboration, handler/trainer Tony LaCroix completed two weeks of advanced K-9 training in Germany at nearly no cost.

Federal and state grants totaling more than \$235,000 helped BAPD purchase additional equipment, provide victim services, maintain directed D.U.I. enforcement and bike patrols, and augment forensic training and equipment.

It is often said that adversity brings out the best in people. Certainly, the challenges of 2009 brought out the best in the men and women of the Broken Arrow Police Department.



## FIRE

Six fire stations are strategically located throughout the city to maximize protection for residents. Last year, EMS calls were up 8 percent over the previous year and fire Calls were down 14 percent. Overall call volume was up 2 percent for 2009.

BAFD went through an efficiency study from the ICMA that analyzed every aspect of the agency looking for ways to create new revenue while reducing costs. Some 19 recommendations were ratified by City Council.

Of the 19 ICMA recommendations submitted for implementation at the September 15, 2009 Council

meeting, five were completed, and 11 are underway.

New Quint Fire Apparatus was approved and ordered at the close of 2009. This unit will increase the aerial capabilities for the western half of the city.

A four story fire department drill tower project continued progressing, as well as the master planning for a full phase III hands-on skills center.

Our BAFD Honor Guard has maintained a significant presence at the Annual State Fallen Firefighter Memorial Service and remains in high demand at other statewide events.

Utilization of the Volunteer Fire Corps personnel

for 2009 dramatically increased. Our Fire Corps Volunteers have greatly assisted not only with our public education events, but have played a major role in our data entry efforts, helping us capture and manage information that will help us formulate future planning projects.

The dedicated men and women of the BAFD continue to put their best foot forward in providing the state's only fire-based Advanced Life Support Ambulance service. With an ISO rating of 2, our citizens enjoy the highest quality of both Fire and EMS with the lowest of insurance premiums.

# ENGINEERING *and* CONSTRUCTION

This department plans, coordinates, conducts and oversees all engineering and construction services for the City.

In the past year, the department, in an average month, continued, initiated, or completed design of 42 capital projects; 23 streets projects, two water projects, four sanitary sewer projects, four stormwater projects, five parks and recreation projects, three public safety projects, six utility relocation projects, and 1 public building.

**Some of the projects which were completely or partially designed in-house were:**

- Eight American Recovery and Restoration Act (ARRA) (federal economic stimulus) roadway projects.
- Four 2008 G.O. Bond streets projects, all of which are under construction or completed.
- Four 2004 G.O. Bond streets projects, 3 of which are under construction.
- Buford Park Channel Stabilization and Stormwater Detention (design underway).
- Covington Creek Stormwater Detention Facility (design underway).

The department and its employees are responsible for the design of streets, stormwater systems, water systems, wastewater systems, and parks and buildings. With continuous development throughout the City of Broken Arrow, the engineering and construction division manages a large workload consisting of multiple high-profile projects aimed at improving the lives of our citizens.

The director may also provide technical representation before various state and federal agencies.



## DEVELOPMENT SERVICES

This department provides one-stop service to all developers and builders working in the City of Broken Arrow as well as individual citizens.

The department offers total turnkey support which includes processing each request through committees, boards, commissions and councils for required approvals; final review and approval of plans; coordinating utility service and inspections; providing building permits and certificates of occupancy; and performing building inspections.

Staff provides oversight and required implementation for the building code, comprehensive plan, land subdivision code, nuisance and zoning codes.

In the past year, this department issued 702 permits, ranging from industrial to residential, bringing in \$837,120.

With the major retail, commercial and residential development continuing to thrive in Broken Arrow, 2010 is sure to be a great year.

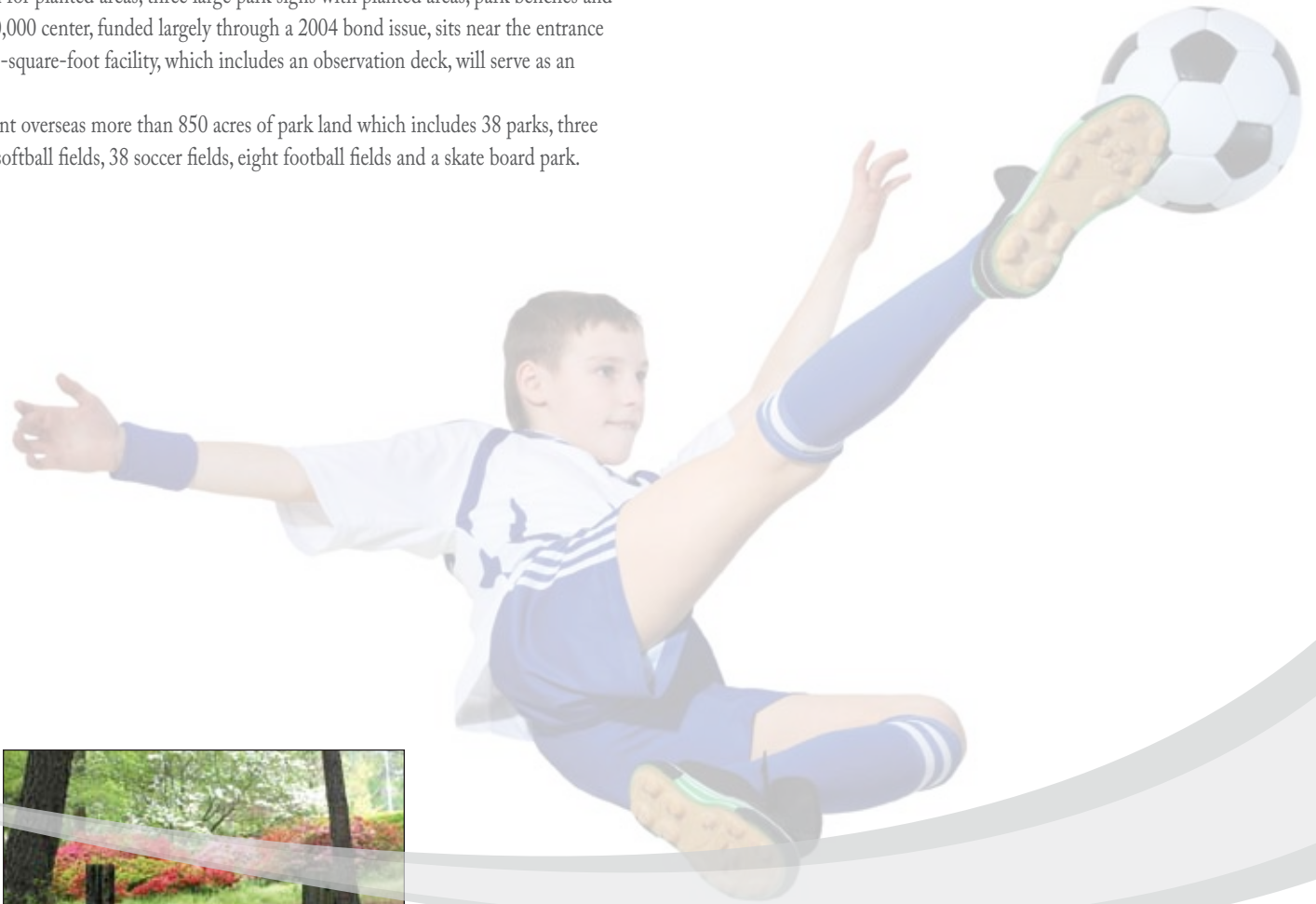
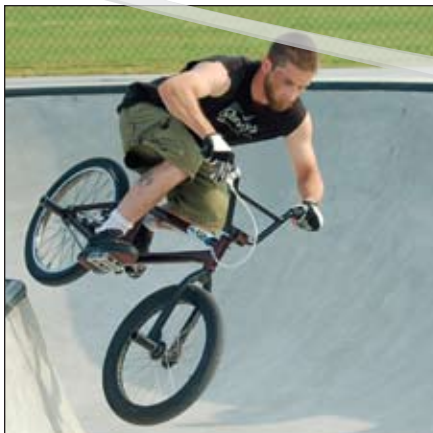


# PARKS

Broken Arrow's park system is growing rapidly along with a growing population, providing some of the finest facilities to be found in Oklahoma.

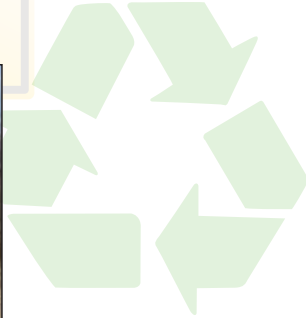
In 2009, the city opened Ray Harrel Nature Center in July. This 40-acre community park has trails all through it, two picnic shelters with tables, charcoal grills, flowering garden areas, rough nature areas, one suspension walk bridge, underground irrigation system for planted areas, three large park signs with planted areas, park benches and two blacktop parking areas. The \$780,000 center, funded largely through a 2004 bond issue, sits near the entrance to Ray Harrel Nature Park. The 3,300-square-foot facility, which includes an observation deck, will serve as an interpretive center for the park.

The parks and recreation department oversees more than 850 acres of park land which includes 38 parks, three outdoor swimming pools, 14 lighted softball fields, 38 soccer fields, eight football fields and a skate board park.





## GENERAL SERVICES



The responsibilities of the General Services Department include residential trash service, operation of Park Grove Cemetery and maintenance of municipal buildings and property. The department also oversees logistics, operations, the maintenance of all city-owned vehicles, traffic and school zone lights, park lighting, and general electrical repair for municipal buildings.

The city contracts with the Metropolitan Environmental Trust (The MET) to operate Broken Arrow's Recycle Center, the largest recycling center

in the Tulsa area. As a member of the MET, an annual hazardous household waste disposal program is available for the citizens of Broken Arrow.

In 2009, the department added a second free dump day in the fall which was widely appreciated by residents.

The department is also working on installing solar powered school zones, LED lighting, and signal synchronization as part of an EECBG grant from the Department of Energy. These will help the city to become more energy efficient.



## STREETS *and* STORMWATER

The Streets and Stormwater Department is structured in two divisions. Streets is responsible for asphalt paving, traffic signs, traffic calming, street marking and dump truck support. The Stormwater Division is responsible for storm drain repair, mowing and tree trimming/removal, drainage and concrete repair and nuisance abatement.

Normal business activities such as patching of potholes and speed humps, traffic surveys, mosquito spraying, concrete repairs to roads and curbs, street sweeping, abatements mowing and snow/ice removal are always given top priority. Our citizens can be assured that their streets will be kept as safe as possible during times of hazardous weather.

2009 was an extremely busy year for the department with several projects being completed across the city including; major construction was completed on Washington Street, east of the County Line Road to NSU/ New Orleans Street, and widening of the intersections at Omaha Street/County Line Road and Omaha Street/ Lynn Lane.

Other projects were milling and overlay work at the intersection of Aspen/Houston streets and at Aspen Street north of Kenosha Street to the railroad tracks; started the resurfacing of streets in Sunrise Estates; completed the concrete repair of streets in Quail Run; started the concrete repair of streets in Turtle Creek; completed the site pad

and parking lot for the Police Department Shoothouse; completed the site prep work and berm for the Police Department Firing Range; widened 209th Street north of Kenosha Street to Wal-Mart; and completed the drainage improvements to the Storm Drain System at Steeplechase Subdivision.

In addition to the above construction projects, maintenance was still a priority; keeping the storm drain system repaired and clean of debris; streets repaired and properly signed and striped; providing a traffic calming program; performing abatements and special pick-ups; cleaning our creek areas; and maintaining our streets during periods of inclement weather.

## INCOME STATEMENT FISCAL YEAR 2008-09

### GENERAL FUND

#### Revenues:

Sales and use taxes	\$27,153,475
Franchise and miscellaneous taxes	3,360,600
Licenses and permits	837,120
Intergovernmental	714,840
Charges for services	5,781,305
Fees and fines	1,586,700
Rental Income	1,098,333
Interest Income	76,293
Miscellaneous	287,444

**Total Revenues** **40,896,110**

#### Expenditures:

##### Current:

General government	7,834,322
Public safety	27,249,193
Public services	2,337,348
Parks and recreation	2,370,710

##### Debt service:

Principal	595,000
Interest and other charges	1,254,767

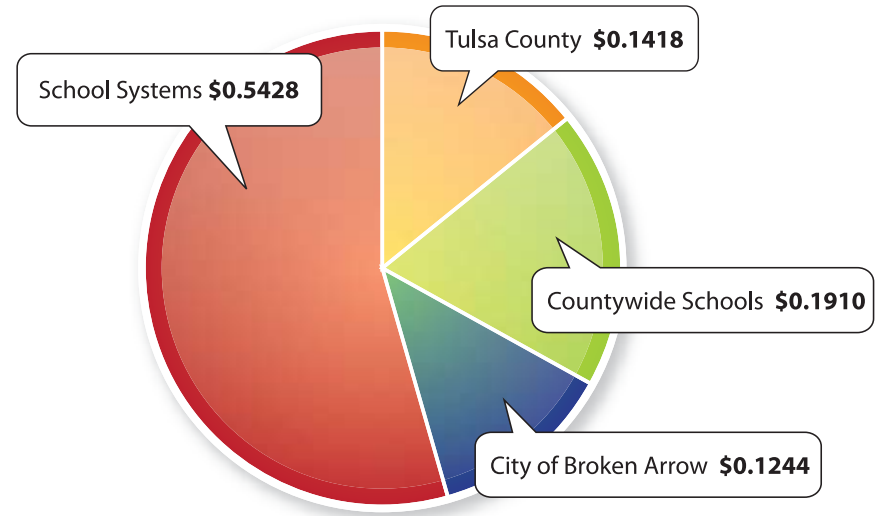
**Total expenditures** **41,641,340**

Excess (deficiency) of revenues over expenditures (745,230)

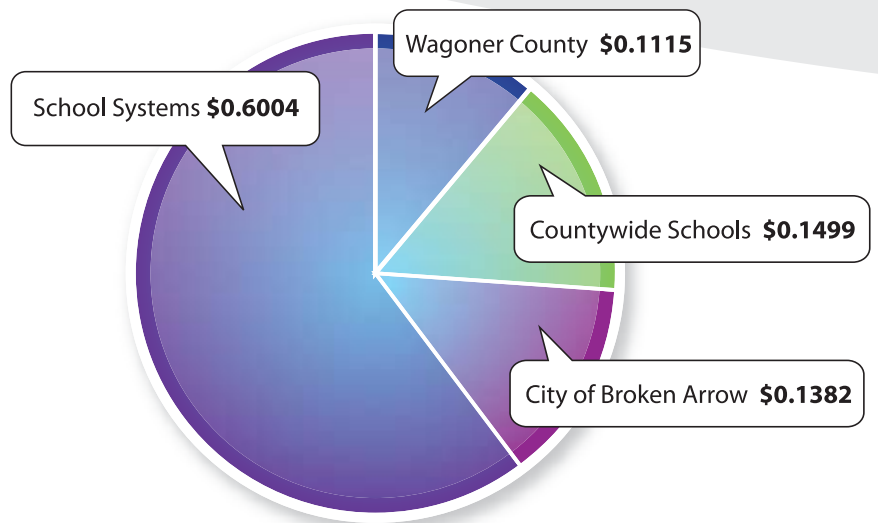
#### Other financing sources (uses):

Transfers in	11,469,371
Transfers out	(11,942,773)
Total other financing sources and uses	(473,402)
Net change in fund balances	(1,218,632)
Fund balances - beginning of year	6,039,856

**Fund balances, end of year** **\$4,821,224**



Where your  
**PROPERTY TAX DOLLAR**  
goes...



from the CITY MANAGER - DAVID L. WOODEN



This annual report provides information on this year's accomplishments in the City of Broken Arrow. At the start of 2009, we acknowledged the poor economic conditions and set out a process to ensure that the city spent less than its income.

Key to this action was an emphasis on the services that the City must provide in the areas of public safety and streets. This resulted in a reduction of some other services and the elimination of 48 unfilled positions which left the City with 608 full-time employees.

This lean approach to providing core services, coupled with a hiring freeze and limits on all other spending, has kept our expenditures lower than our income. Sales tax receipts for calendar year 2009 were \$265,036, or 0.89 percent, below budget while expenses were \$937,038, or 3.7 percent, below budget.

There have been many positive aspects of the past year and

this report details many of them. The future of Broken Arrow is even brighter. During 2010, St. John Broken Arrow and the doctors building adjacent to it will open. Two major apartment complexes, a 12 screen Cineplex theater, three CVS pharmacies and numerous other businesses are also under construction.

The willingness of developers to invest in us during these hard economic times is a testament to the confidence they have in the future of Broken Arrow.

Broken Arrow is a fantastic place to live. It is a place where families can put down roots and grow in a safe and wholesome environment. Over the last seven years, we have been ranked as the safest or second safest city in Oklahoma. We are blessed with many quality churches, an outstanding parks system, two exceptional school systems, Tulsa Technology Center and Northeastern State University at Broken Arrow, all of which provide a quality of life second to none.

*Come join us in Broken Arrow, a great place to live.*

*— Dave Wooden, City Manager*



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*Where opportunity lives*

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*brokenarrowok.gov*

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