

Your role in maintaining an adequate water supply during the hot summer months

Water customers in Broken Arrow use an average of about 12 million to 13 million gallons of water per day (MGD); but in the summertime, that figure doubles to over 24 MGD! The highest monthly water usage in Broken Arrow generally occurs from July-September. Naturally, our water demand increases during the hot summer months, with more frequent watering of lawns and landscaping. This causes major stress to our water supply, and if not properly managed, can lead to a water shortage. In 2016, the City Council adopted a Water Conservation Plan that will help make sure all our citizens will receive water if our supply is low.

The first phase of the water conservation plan is voluntary conservation. During this phase, customers are asked to reduce their water usage. This may include watering lawns and gardens every other day, restricting watering to the evening and early morning hours, or reducing usage on the weekends. If the situation becomes worse, the City will move into mandatory conservation. During this phase, we will also limit watering for golf courses and turn off the splash pads in our parks. If the situation continues to worsen, we move into emergency conservation. During this

phase, outdoor water use of any sort is prohibited and the City's pools will be closed. Find out more about the City's Water Conservation Program and the conservation phases at BrokenArrowOK.gov/WaterConservation.

If a water conservation plan ever needs to be put in place, you will receive an automated call from the City letting you know that water conservation is in place. We will also post information on our website and our social media sites, as well as through local news media.

Broken Arrow's Water Sources

Broken Arrow's main water supply comes from its municipal water treatment plant, which draws raw water from the Verdigris River. The Verdigris River Water Treatment Plant produces approximately 19 MGD. The City also has two supplemental water connections with the City of Tulsa. When needed, these connections can provide Broken Arrow with an additional 4 MGD and 5 MGD, while our plant is at peak production. The total combined water delivery from both our plant and Tulsa is approximately 28 MGD.

ROSE WEST DOG PARK OPEN



The City of Broken Arrow cut the ribbon on the Rose West Dog Park, the City's first dog park on May 4.

Located on the southeast corner of New Orleans and Garnett, the park features two fenced play areas, one for large and one for small dogs and a restroom facility for the park and the adjoining Liberty Parkway Trail.

In 2014 voters approved \$473,000 in General Obligation Bonds to fund the park, restrooms and parking lot expansion.

View the park rules at BrokenArrowOK.gov/DogPark.

View the Proposed Fiscal Year 2019 Budget

Every year, the City of Broken Arrow administration prepares an annual Budget for the City Council to review and adopt. The new fiscal year begins July 1, 2018, and ends June 30, 2019. The proposed Fiscal Year (FY) 2019 Budget and FY 2020 Financial Plan includes planned expenditures of approximately \$254.1 million. The proposed Budget, which includes the General Fund, the Broken Arrow Municipal Authority and 25 other funds, is about 1.9 percent higher than

last year's budget.

Oklahoma is the last state in the U.S. that relies solely on sales tax to fund General Fund operational expenses. Sales taxes are an unreliable source of revenue and difficult to predict; however, the Finance Department utilizes historical data to estimate future revenue growth. The proposed Budget includes sales and use tax growth at 1.0 percent, tobacco and franchise tax growth at 3.14 percent

and the remaining revenues at 3.6 percent. The City anticipates the General Fund Emergency Reserve Fund Balance will meet the required balance.

The City Council is scheduled to adopt the proposed Budget at the second City Council meeting in mid-June. View a copy of the proposed FY 2019 Budget and FY 2020 Financial Plan at BrokenArrowOK.gov/CityBudget.

More news at...

www.BrokenArrowOK.gov

www.facebook.com/CityofBA

www.twitter.com/CityofBA

City Hall 918-251-5311
220 S. First Street

Action Center 258-3587
One Stop Center 259-2411

LifeRide enrollment/de-enrollment period begins August 1

The enrollment period to opt in or out of LifeRide, the City of Broken Arrow's ambulance subscription program, is scheduled to begin on Aug. 1, and ends Aug. 31. LifeRide is a subscription based program that provides patients with valuable cost-savings on emergency medical response and transportation in Broken Arrow and supports the Broken Arrow Fire Department's Emergency Medical Services Division.

The average ambulance bill can cost up to \$1,500 or more. Many insurance companies will not cover the entire bill, leaving you responsible for the balance. LifeRide members with medical insurance receive the benefit of not paying out-of-pocket costs, after a claim is submitted to their medical insurance provider. For members who do not have medical insurance, a 40 percent discount is provided.

All members of the household who claim the address registered with

LifeRide as their primary residence will be covered.

LifeRide costs only \$5.45 monthly per household for those inside the City limits and \$7.50 per month for those outside the City limits but within the Broken Arrow fence line. For most members, the monthly fee will show up as a line item on your utility bill. If you are interested in enrolling in LifeRide but you do not receive a City of Broken Arrow utility bill, LifeRide is paid on an annual basis. Individuals and families who do not wish to receive the benefits of LifeRide may opt-out by completing a nonparticipation form and submitting it to Utility Customer Service by Aug. 31. Residents may also complete the form at the Utility Customer Service office located at 116 E. Dallas St.

Download enrollment or nonparticipation forms, starting Aug. 1, at www.LiferideBA.org. For additional assistance, call 918-259-6595 or email liferide@brokenarrowok.gov.

Fireworks permits now available

Residents of Broken Arrow who would like to legally discharge fireworks in the City limits may do so by purchasing a fireworks permit for \$21. Permits are available for in-person purchase through July 3 at the One Stop Center in City Hall, 220 S. First St. Permits will not be issued to persons under 18 years of age. For added convenience, fireworks permits can be purchased online. Applicants can access the system by visiting www.brokenarrowok.gov/fireworks.

Permits are valid during the hours

of 3-11 p.m. on July 3 and July 4 only. Additional rules are listed on the printed permit. It is unlawful to discharge fireworks within City limits without a permit. Certain restrictions apply. Fireworks must be discharged on a noncombustible surface of sufficient size to contain the entire ground portion of the display, not closer than 25 feet to any permanent structure.

For questions regarding the application, call the One Stop Center at 918-259-2411, option 0.

COMMUNITY CALENDAR

Ongoing through mid-July — Broken Arrow Soccer Club Fall Registration Open for boys and girls ages 3-18. Visit www.bascok.com for details.

Ongoing through October — Rose District Farmer's Market 8 a.m.-noon, Saturdays, Rose District Plaza, 418 S. Main St.

July 1 — Rockets Over Rhema Fireworks at 10 p.m., Rhema Bible College, 1025 W Kenosha St. www.rocketsoverrhema.com.

July 3 — Broken Arrow City Council 6:30 p.m., City Hall Council Chambers, 220 S. First St.

July 4 — City offices closed.

July 12 — Planning Commission 5 p.m., City Hall Council Chambers, 220 S. First St.

July 14 — Mom & Son Luau 6-8 p.m., Nienhuis Park Community Center, 3201 N. 9th St. Tickets are \$5 per person in advance available at both community centers.

July 17 — Broken Arrow City Council 6:30 p.m., City Hall Council Chambers, 220 S. First St.

July 26 — Planning Commission 5 p.m., City Hall Council Chambers, 220 S. First St.

August 7 — Broken Arrow City Council 6:30 p.m., City Hall Council Chambers, 220 S. First St.

August 9 — Planning Commission 5 p.m., City Hall Council Chambers, 220 S. First St.

BAPD begins new video series

BAPD Public Affairs Officer Mike Peale and Public Information Officer James Koch began communicating with citizens in a fun new way — the "Broken Arrow Five-0" video series.

Available on BAPD's Facebook page at facebook.com/brokenarrow-police, the videos address a variety of topics that apply to citizens such as crime prevention suggestions and general safety tips. There will be highlights of upcoming community events and holidays, along with information on ordinances and laws that might apply to them.

The videos will show people some of the many services the City of Broken Arrow provides to its residents, such as pools, parks, trails, education and exercise programs, and volunteer opportunities. City employees will also share information, so you never know who might be popping in, or walking by in the background.

BAPD hopes you find the videos entertaining and informative so you can enjoy the wonderful things Broken Arrow has to offer in a fun, safe manner.

Wagoner Co. begins early voting in BA

Beginning with the June 26 primary, the Wagoner County Election Board will open an early voting location in Broken Arrow to better serve about 19,000 Broken Arrow voters registered in Wagoner County.

Broken Arrow's early voting location will be at Heritage United Methodist Church, 5300 E Kenosha St.

Early voting centers are open 8 a.m.-6 p.m. Thursdays and Fridays and 9 a.m.-2 p.m. Saturdays the week prior to County, State and Federal elections. For more information, Wagoner County voters can contact the Election Board at 918-485-2142, or elections@wagonercounty.ok.gov.

Sign up for eBilling

In an effort to be more sustainable, the City of Broken Arrow offers a program to notify customers their bill is available for viewing online by email.

The eBilling service increases the City's conservation efforts and saves money. To sign up, log on to your Utilities account at BrokenArrowOK.gov/PayMyBill and select "Manage eBilling" under the "Account Information" tab. In addition to viewing your bills, you can also make a payment utilizing your debit/credit card or bank account. When you sign up for eBilling, view Focus online at BrokenArrowOK.gov/Focus.

FOCUS on the Broken Arrow Fire Department

918-259-8360

EMERGENCY 911

BROKENARROWOK.GOV/FIRE

CHIEF PROFILE



Jeremy Moore

Jeremy Moore has been with the City of Broken Arrow since late 2014. He has been in the fire service for 21 years.

Prior to joining the City, Jeremy spent 18 years with the Tulsa Fire Department. In that time he served in field operations as a fire fighter, fire equipment operator, rescue captain, and district chief throughout the city. He served as the Administrative Chief working closely with the fire chief and city leaders.

He holds both a Bachelor's degree and a Master's from OU. Jeremy is a member of the International Association of Fire Chiefs, the Oklahoma Fire Chiefs Association and is serving as the 1st Vice President for Green Country Chiefs Association. He is accredited as a Chief Fire Officer by the Center for Public Safety Excellence.

He has been married 20 years and has a daughter.



About the department

The mission of the Broken Arrow Fire Department (BAFD) is to "Serve Others". These departmental values of OTHERS (Open, Trustworthy, Honest, Encouraging, Respectful, and Service) puts your needs first.

BAFD employs 173 firefighters, as well as four full-time and one part-time civilians. The department provides its services all over the City thanks to its seven stations, each equipped with an ambulance and a fire truck. This ensures firefighters are ready to deploy for any emergency.

Many residents don't realize that aside from fire suppression, BAFFD serves as the Emergency Medical Service and Transport for the City's nearly 112,000 residents and all the visitors who need emergency medical treatment. In fact, roughly 80 percent of the calls BAFFD receives are medical in nature.

Aside from the seven fire stations, BAFFD personnel are headquartered at the Public Safety Complex, near Kenosha and 9th Streets, along with the

Police Department. Both departments also utilize the Police and Fire Training Facility in the northeast part of the City. BAFFD also maintains a physical resource building near Aspen and Kenosha.

In order to help BAFFD be successful in its mission, the department has received numerous grants in recent years. These include:

- Two Staffing for Adequate Fire & Emergency Response (SAFER) Grants from FEMA: used to hire nine and 11 new firefighters in 2017.
- One Assistance to Firefighters Grant (AFG), also from FEMA, which paid to install autoloader cot systems in the department's ambulance fleet. These autoloader cots reduce the risk of injury to firefighters and paramedics when loading and unloading patients.
- One Indian Nations Council of Governments (INCOG) sustainability grant to install idle reduction technology on ambulances. This not only reduces fuel cost to the department, but also reduces emissions when ambulances sit at a location or a hospital.



Cost savings on ambulance service

LifeRide is an emergency medical services (EMS) program that provides valuable cost savings on emergency medical response and transportation in Broken Arrow. The program is administered through a subscription service payable through your City of Broken Arrow utility bill.

LifeRide costs only \$5.45 monthly per household for those inside the City limits and \$7.50 per month for those outside City limits but within the fence line.

The average emergency

response and ambulance transport costs up to \$1,500 or more. Insurance may cover a portion of this charge, but subscribers to LifeRide will pay nothing after a claim is submitted to your health insurance provider.

All members of the household who claim the address registered with LifeRide as their primary residence will be covered.

For more information about the program, visit www.LifeRideBA.org

Broken Arrow Fire FAQs

Can I take shelter at a fire station during severe weather?

No. Our fire stations are NOT constructed or equipped to be public storm shelters.

Do you supply and install smoke detectors?

BAFFD will supply a smoke detector to anyone who needs one and cannot easily afford to buy one. For information or to request a smoke detector, please call the Fire Department Administration at 918-259-8360. Once your information is obtained, someone with the fire department will come out to your home and install a smoke detector.

Why do fire trucks show up to medical calls?

All BAFFD units, trucks and ambulances, are staffed with trained paramedics. When a medical call comes in, we send the closest available unit to the location. Also, depending on the call, more staff may be needed to serve citizens and meet people's needs.



Get to know your Fire Department

Led by Fire Chief Jeremy Moore and Assistant Fire Chief Mark Steward, the Broken Arrow Fire Department is separated into three divisions: Prevention, Training and Operations.

Prevention Division

Led by Deputy Chief Phil Reid, the Prevention Division is responsible for fire safety education, fire investigations, building fire safety inspections, and review of development plans for fire safety. The Prevention Division also works with area businesses and organizations to create and deliver safety education programs. The division consists of the Fire Marshal, three investigators and an administrative assistant. All sworn personnel are CLEET-certified law enforcement officers.



the face of the Broken Arrow Fire Department. When you call 911 for a medical or fire-related emergency, members of the operations division show up to help. Most BAFD firefighters are also qualified as EMTs or paramedics, which is why a fire truck will often show up to a medical call before an ambulance arrives.

Training Division

BAFD's Training Section consists of two divisions — suppression and EMS. Led by Deputy Chief Ryan Lawson, each division has oversight from one Major who supervises one corresponding training officer for a total of five personnel. The primary responsibility of the training section is recruit training and continuing education for the entire department. New recruits undergo a 25-week academy. The Training Section also holds a one week Junior Fire Academy each summer to teach teenagers about how the Fire Department works.

Operations Division

The Operations Division is basically the firefighters you see around town everyday. Led by Deputy Chief James Suddath, these men and women staff the fire stations, drive or ride on the trucks and ambulances and are largely

Budget

BAFD, like the rest of the City, pays for operations solely through sales tax. Thanks to Broken Arrow voters' approval of the Vision 2025 extension, the City was able to add 20 additional firefighters.

Did you know it takes approximately \$14.9 million in taxable sales to pay the salary and benefits for one Broken Arrow firefighter-paramedic each year? That's why it's important for residents to shop local.

General Obligation (GO) Bonds are also important to BAFD. GO Bonds help the Department build stations and purchase trucks and ambulances to keep the fleet up-to-date and ready-to-roll. Without voters' continued support, our response times and level of service would begin to suffer as the City continues to expand.

BAFD first in state to use lifesaving app

On October 25, 2017, Broken Arrow Fire Department became the first emergency medical service in the state of Oklahoma to use PulsePoint, a mobile app that alerts citizens trained in hands-only cardiopulmonary resuscitation (CPR) when someone in a nearby public place suffers sudden cardiac arrest. When the City's emergency dispatchers receive a sudden cardiac arrest call, an alert is sent through the app at the same time as emergency responders are dispatched. The app also notifies users of any nearby automated external defibrillators (AED).

Anyone trained in CPR is encouraged to download the PulsePoint app free through the Google Play Store or the Apple App Store. Once the app is installed, select the Broken Arrow Fire Department from the agency listings to receive alerts.

The American Heart Association estimates that effective hands-only CPR provided immediately after a cardiac emergency can double or triple a person's chance of survival, but only 46 percent of sudden cardiac arrest victims received bystander CPR in 2016; even fewer received a potentially lifesaving therapeutic shock from a public access AED.

PulsePoint, which began in California in 2010, is currently active in more than 2,500 cities across the country. Special thanks go to Saint Francis Hospital South for providing the funding needed to bring PulsePoint to Broken Arrow.

