

To: Honorable Mayor and City Councilors
From: Kenny Schwab, Assistant City Manager
Date: October 7, 2016
Re: Notes to Council

1. STAFF REPORTS / ITEMS REQUIRING IMMEDIATE ATTENTION

- N/A

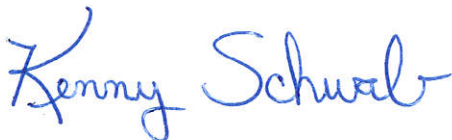
2. GENERAL CORRESPONDENCE / NOTIFICATION

- Press Release – Action Center Goes Digital
- M.E.T. Report – HHP Facility Voucher Report

3. SPECIAL EVENTS / ACTIVITIES

- N/A

Respectfully submitted,



Kenny Schwab

jmh
Attachments

PRESS RELEASE

Contact: Krista Flasch
Director of Communications
City of Broken Arrow
Phone: (918) 259-2400, ext. 5309
Mobile: (918) 409-7771

BA Launches New Digital Service to Report Non-Emergency Issues
App allows easier reporting of potholes, code enforcement problems

Broken Arrow, Okla. (10/4/2016) – The City of Broken Arrow, in partnership with SeeClickFix, has launched a new digital service called **Action Center – Broken Arrow**, that makes it easy to report non-emergency issues such as potholes, streetlight outages, and other concerns through mobile devices or computers. The new service allows residents to provide staff with pictures, videos, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides the City with a centralized issue management system to manage issues from creation to resolution — engaging Broken Arrow citizens throughout the process.

See video at <https://www.dropbox.com/s/6qrvfe7t79je48w/Action%20Center%20BA.mp4?dl=0>.

“Action Center - Broken Arrow is an incredible new tool to help the community and City Hall more effectively address non-emergency, day-to-day concerns,” said City Manager Michael Spurgeon. “While it will not replace traditional contact with employees, it will give citizens another option to report non-emergency issues when it’s convenient for them, not just when City Hall is open.”

The service also allows citizens to view, comment on, and vote to fix problems submitted by their neighbors. Residents can even create their own “watch areas” to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

The **Action Center – Broken Arrow** mobile app is available for download on Android ([link](#)) and iPhone ([link](#)). In addition to the mobile apps, citizens can send reports online through ActionCenterBA.com.

(Continued)

About SeeClickFix

SeeClickFix was founded in 2008 to empower citizens with tools to publicly document quality of life concerns in their neighborhoods. By radically improving the quantity and quality of this data, SeeClickFix was quickly adopted by local governments, who needed a better way to receive information from citizens.

This exchange helped to build one of the largest neighborhood networks in the world — upon which public agencies and public citizens engage to improve communities. Today, SeeClickFix has official partnerships with hundreds of cities, engaging hundreds of thousands of citizens in the resolution of millions of issues.

SeeClickFix has worked with government partners to develop municipal management tools on top of this citizen network. As SeeClickFix is adopted into the everyday lives of government users, the benefit of the engaged citizen base continues to grow.

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The Metropolitan Environmental Trust - HHP FACILITY - VOUCHER ACCOUNTING AND CARRYOVER								
Date of Document=		9/30/2016						
<u>BENEFICIARY</u>	<u>PREPAID VOUCHER #S</u>	<u>VOUCHER START CODES</u>	<u>Value Per One Voucher</u>	<u>Total Assessment Value</u>	<u>#s Used to Date (9/30/16)</u>	<u>Amount Used to Date</u>	<u>Balance</u>	
1 Bixby	44	Met-BX-001	\$40.00	\$ 1,760.00	2	\$ 80.00	\$ 1,680.00	
2 Broken Arrow	240	Met-BA-001	\$40.00	\$ 9,600.00	18	\$ 720.00	\$ 8,880.00	
3 Claremore	18	Met-CL-001	\$40.00	\$ 720.00	2	\$ 80.00	\$ 640.00	
4 Collinsville	20	Met-CV-001	\$40.00	\$ 800.00	0	\$ -	\$ 800.00	
5 Coweta	12	Met-CO-001	\$40.00	\$ 480.00	1	\$ 40.00	\$ 440.00	
6 Glenpool	11	Met-GL-001	\$40.00	\$ 440.00	0	\$ -	\$ 440.00	
7 Jenks	31	Met-JK-001	\$40.00	\$ 1,240.00	2	\$ 80.00	\$ 1,160.00	
8 Owasso	44	Met-OW-001	\$40.00	\$ 1,760.00	3	\$ 120.00	\$ 1,640.00	
9 Sand Spr	38	Met-SS-001	\$40.00	\$ 1,520.00	2	\$ 80.00	\$ 1,440.00	
10 Tulsa City	0	No codes	No codes				\$ -	
11 Tulsa-Co. (unincorp)	42	Met-TC-001	\$40.00	\$ 1,680.00	1	\$ 40.00	\$ 1,640.00	
Total	500			\$ 20,000.00	31	\$ 1,240.00	\$ 18,760.00	
Note:								
Program True Start Date for Appointments: September 13, 2016								
(There were approximately 5 appointments during a trial period 8/24-8/25)								