

## Resources for the COVID-19 pandemic

As long as the pandemic lasts, the City of Broken Arrow is encouraging residents to utilize the City's online payment systems for utility bills and other payments. Visit [BrokenArrowOK.gov/Payments](http://BrokenArrowOK.gov/Payments) for details. For the latest Broken Arrow updates, visit [BrokenArrowok.gov/coronavirus](http://BrokenArrowok.gov/coronavirus).

We urge all residents to continue following the recommendations of the CDC and the Oklahoma State Department of Health. All the latest information is available online at [Coronavirus.gov](http://Coronavirus.gov). Below is a list of resources to help members of the community manage the effects of the COVID-19/Coronavirus pandemic.

The Tulsa Community Foundation (TCF) and Tulsa Area United Way (TAUW) have established the Tulsa Area COVID-19 Response Fund to provide support for nonprofit organizations that can assist individuals and families experiencing COVID-19 related hardships due to temporary lost income and unplanned expenses. Donations can be made at [tulsacf.org/covid19](http://tulsacf.org/covid19). At the time of press, details for applying for relief had not been announced.

TAUW has a list of other resources available at [www.tauw.org/tauw/COVID-19.asp](http://www.tauw.org/tauw/COVID-19.asp)

Numerous resources are available for workers who were laid off due to the pandemic. To file a claim for unemployment benefits, visit [unemployment.state.ok.us](http://unemployment.state.ok.us). To register for work, visit [okjobmatch.com](http://okjobmatch.com).

The U.S. Department of Labor has resources to help workers and employers at [dol.gov/coronavirus](http://dol.gov/coronavirus).

The U.S. Small Business Administration plans to provide Disaster Assistance Loans for businesses impacted by COVID-19. Visit [disasterloan.sba.gov](http://disasterloan.sba.gov) to learn more.

## BAMA approves refuse plan

The Broken Arrow Municipal Authority (BAMA) approved the operational plan for the City's new residential refuse collection service at its March 3 meeting. BAMA, which is comprised of the five City Councilors and oversees the City's Sanitation service, previously approved the new collection system for Broken Arrow's more than 33,000 residential solid waste customers in November 2019.

Scheduled to begin in September, the new system moves collection to once-per-week for customers and will utilize two carts – one each for trash and recyclables. No changes to the sanitation rate are planned, which will remain at \$15.50 per month.

Collection will occur Monday-Thursday each week, with City holidays moving the affected days forward one day, ensuring all customers will receive service each week. The City will notify customers in the coming months which day will be their regular collection day.

For trash, each customer will be issued a black 96-gallon cart,

with the option of a 64-gallon cart available. For recyclables, each customer will be issued a blue 96-gallon cart. Customers may decline the recycling cart.

Two levels of accommodation services will be available for physically limited customers. Cart-based Garage Door service will be available with a doctor's note and for customers age 72 and over. For those unable to use a cart at all, side or front door pick up will be available with a doctor's note.

Each application will be evaluated on a case-by-case basis.

Yard waste, such as grass clippings and leaves, will continue to be collected as long as they are in clear plastic bags or kraft paper. Sticks and branches may be bundled together in 2 foot by 4 foot bundles. Up to 20 bags and bundles will be allowed each week.

A yard waste diversion program will continue to be studied through Fiscal Year 2021.

## Holiday Trash Schedule

City offices will be closed on Monday, May 25, for Memorial Day.

There is no trash service on May 25. Monday's pickup will occur Tuesday, May 26, and Tuesday's pickup will occur Wednesday, May 27.

The Police and Fire Departments will remain open. If an emergency call requires the services of Public Works crews in water or streets, employees will be brought in to fix the emergency. The after-hours emergency number is 918-259-8400.

# Find info more easily on the new City website

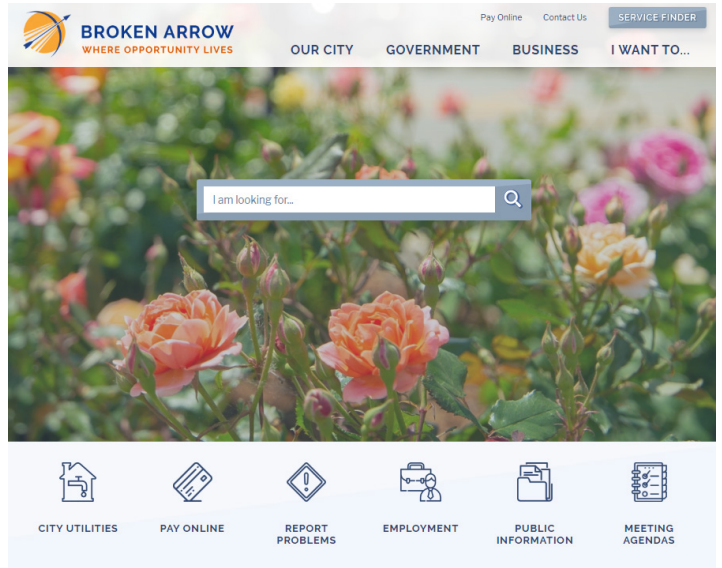
A new web experience for visitors of BrokenArrowOK.gov, the City of Broken Arrow's website launched in March. The new website provides visitors a refreshed and better organized experience that is friendlier for smartphone and tablet users.

New features help visitors find the information more quickly and easily than before. The Service Finder at the top of all pages helps visitors find information by answering a simple "How do I..." guided question. The new menu options also now include an "I Want To..." section that features commonly requested web

topics at a click.

For example, "How do I... Report...Code Compliance Violation" or "I Want To... Report A Problem" both guide users to the City's Action Center.

Another new feature is the GO Bond and Capital Improvement Projects tracker. Available under "I Want To... Learn About... Current City Projects," this GIS-based tool shows visitors every active CIP and Bond project currently planned, underway and recently completed in the City. Details for each project include estimated cost, funding source, and an



estimated timeline.

The City's tourism website,

VisitBrokenArrowOK.com, underwent a similar redesign.

## Rooster Days rescheduled for Labor Day weekend

In the midst of the heightened concern for health and safety amid the COVID-19 pandemic, the Broken Arrow Chamber of Commerce announced in March that the annual Rooster Days celebration would be rescheduled to take place over Labor Day weekend, Sept. 3-6.

"We are all having to make difficult decisions in this time. As we all pray and hope that the closures are not necessary through May, the Broken Arrow Chamber does not feel it would be wise to encourage the gathering of this size even if the restrictions are lifted by May. We expect that in September we will be able to come together as a community and celebrate what



we have overcome," said Jennifer Conway, president and CEO of the Chamber.

The festival's main events will take place on Saturday, Sept. 5. This includes the Rooster Days 5k and fun run, parade, Cornhole Tournament and Miss Rooster Days.

Visit roosterdays.com to stay up to date with the most current information.

## Register your storm shelter

The City of Broken Arrow maintains a database of storm shelters and safe rooms to assist emergency responders after a storm. This is a free service. If you have such a facility and have not yet registered it with the City, please take time to do so. An online form is located at BrokenArrowOK.gov/StormShelter or call 918-451-8309.

A reinforced underground storm shelter, storm cellar, enclosed basement or safe room is usually the safest place to go during a tornado.

If you cannot get underground, remember the basic guidelines. Put as many walls between you and the outside as you can, and stay away from doors, windows and other openings to the outside. If you are outdoors and a tornado is heading your way, do not seek shelter under a bridge or overpass. Emergency officials say it is safer to lie flat in a low spot, as far from the road as possible.

## COMMUNITY CALENDAR

Due to the COVID-19 pandemic, many events were canceled or postponed. Visit [BrokenArrowOK.gov/calendar](http://BrokenArrowOK.gov/calendar) for updated events.

- May 5 — Broken Arrow City Council** 6:30 p.m., City Hall Council Chambers, 220 S. First St.
- May 14 — Planning Commission** 5 p.m., City Hall Council Chambers, 220 S. First St.
- May 19 — Broken Arrow City Council** 6:30 p.m., City Hall Council Chambers, 220 S. First St.
- May 25 — Memorial Day** City offices closed. See related story for trash schedule.
- May 28 — Planning Commission** 5 p.m., City Hall Council Chambers, 220 S. First St.
- June 1 — Broken Arrow City Council** 6:30 p.m., City Hall Council Chambers, 220 S. First St.
- June 11 — Planning Commission** 5 p.m., City Hall Council Chambers, 220 S. First St.

## Download the Action Center BA App

You can report potholes and other issues to the City from your smartphone! Take photos of the problem and get updates when the item has been logged, assigned to a staff member and completed. The application can be accessed online via a mobile device or a computer.

There is also a button to direct you to COVID-19/Coronavirus information and resources.

Report non-emergency issues today by downloading the mobile app for Android and iOS devices.

Available at [ActionCenterBA.com](http://ActionCenterBA.com).

