



# CITY MANAGER'S REPORT

# FEBRUARY 2023

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**BROKEN ARROW**

*Where opportunity lives*

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# WELCOME

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Honorable Mayor and Councilmembers,

February was another productive and busy month. As you are well aware, we have little time to slow down while moving our city forward.

The First Annual Community Services Expo was a huge success! Our newly implemented format received overwhelmingly positive feedback and we're looking forward to making it even better next year by thoughtfully considering Council, Director, staff and citizen suggestions. The Expo is something that is unique to Broken Arrow and we haven't been able to find anything quite like it anywhere in the country. This event is simply one more illustration of how transparency and community involvement are always top priorities.

The well-attended Tulsa County Joint Public Meeting demonstrated the City's proactive approach by staying ahead of projects and ensuring our citizens are well informed. This is the second collaborative road project meeting we've held over the past 18 months and the citizens seemed to appreciate the information and format. Hopefully this is something we can continue to do periodically as our road projects progress.

We're looking forward to spring and warmer weather! As a reminder, the Korean War Memorial Ceremony will be held at Veterans Park on March 21 at 1:00pm.

Thank you, Mayor and Councilmembers, for another month of continued engagement and support.

Respectfully,



City Manager



# COMMUNICATIONS

## FEBRUARY SOCIAL MEDIA OVERVIEW



**Facebook**

21.8k Followers | 168k Impressions | 82k People reached



**Instagram**

4.8k Followers | 2.6k People reached



**Twitter**

3.3k Followers | 10.2k Impressions | 1.8k Profile visits

### In the News



#### Top Covered Stories

- PSO Franchise
- City Projects
- City Outreach Events

Total Media Coverage

**61 stories**



## ▶ YOUTUBE (THROUGH FEB. 28)

▶ VIEWS **5.7k**

▶ SUBSCRIBERS **1.2k**

▶ WATCH TIME **291 hours**

▶ IMPRESSIONS **41k**

#### Top Three YouTube Videos

- NOS - 8 Month Progress Update
- City Council Highlights: 2/21/23
- Broken Arrow in Motion: February

## February Email Overview



- 29 Bulletins
- 312k Recipients
- 141k Emails Opened
- 47.8% Email Open Rate



## Community Services Expo

The City held its inaugural Community Services Expo on Feb. 18. The Communications team helped record the sessions, and Communications Director Aaron McColloch presented on Transparency in Government. The 23 break-out sessions covered topics including utility billing, construction updates, City Council meetings, and so much more. Check it out at [brokenarrowok.gov/expo](https://brokenarrowok.gov/expo).

# ECONOMIC DEVELOPMENT



January BRE Visits!

## TOURISM

- LIV Tournament event discussions
- Professional Outdoor Media Association event discussions
- Promoted visitor info at the Community Services Expo
- Meeting with Gatesway Balloon Festival event organizer
- Marketing RFP submissions are in for VBA
- Erin attended Green Country Marketing Board meeting

## OTHER CONTRIBUTIONS

- Placer IA Webinar - Factors that drive restaurant visits
- Completed and negotiated lease agreement with First United Methodist Church
- Held wedding event on 2.3.23 at Tulsa County with 20 weddings!

## IN THE NEWS

[https://www.fox23.com/news/restaurants-on-northern-end-of-broken-arrow-s-rose-district-excited-about-new-parking/article\\_ae9395c8-b524-11ed-905c-1f73fc479f29.html](https://www.fox23.com/news/restaurants-on-northern-end-of-broken-arrow-s-rose-district-excited-about-new-parking/article_ae9395c8-b524-11ed-905c-1f73fc479f29.html)

<https://www.krmg.com/news/broken-arrow-is-helping-couples-get-married-citys-rose-district/L5B4AYAFZ5EBFOD4AGHJK6BQ6M/>

[https://www.fox23.com/video/restaurants-on-northern-end-of-broken-arrow-s-rose-district-excited-about-new-parking/video\\_f442094e-b527-11ed-940e-0f9468095912.html](https://www.fox23.com/video/restaurants-on-northern-end-of-broken-arrow-s-rose-district-excited-about-new-parking/video_f442094e-b527-11ed-940e-0f9468095912.html)

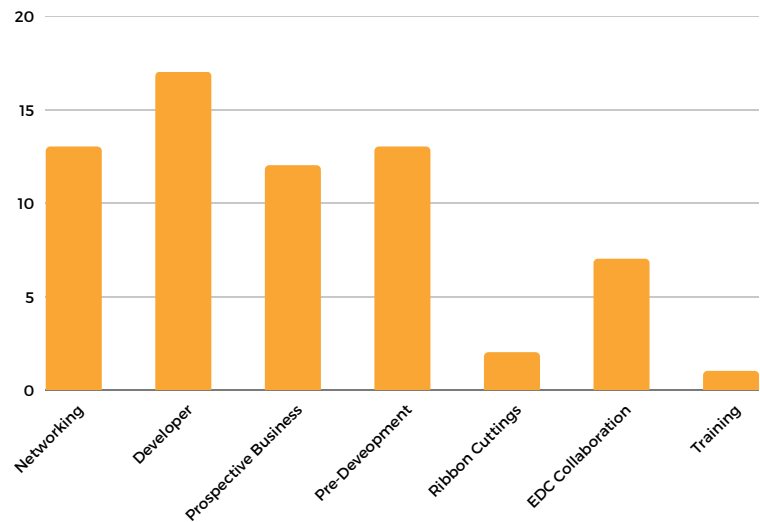


Erin Hofener, Leann Leiker and Brent Brassfield at the Expo!

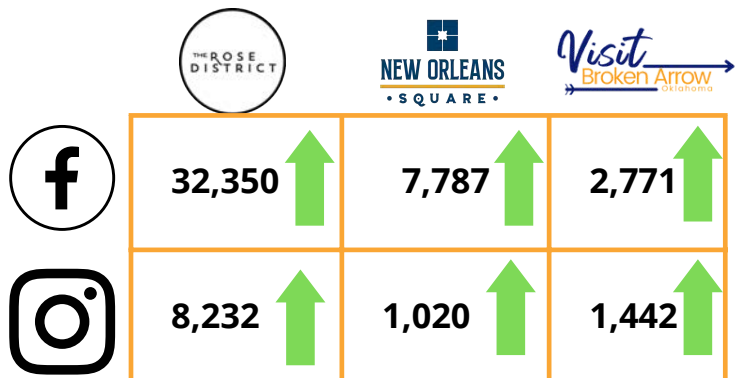


Steve Yoder and Lori Hill at the Community Services Expo!

## FEBRUARY MEETING COUNT



## SOCIAL REACH



# COMMUNITY DEVELOPMENT

## PLANNING & DEVELOPMENT

- Active Projects - 50
- Predevelopment Meetings - 15

## PERMITTING & LICENSING

- Special Events - 1
- Residential Permits Issued - 34
- Commercial Permits Issued - 6

## PLACEMAKING

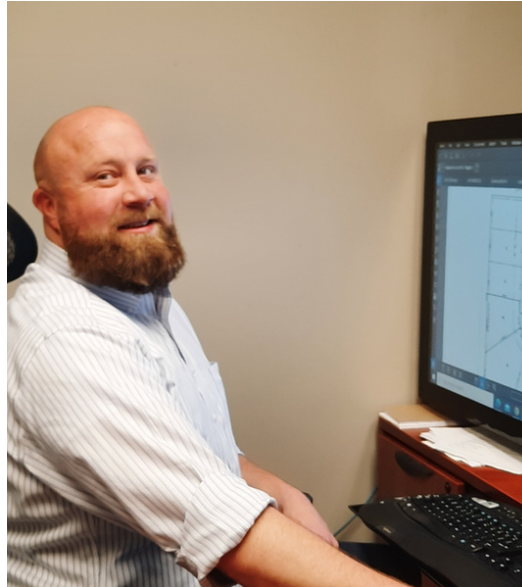
- Bluff Landing Study adopted
- E. Kenosha Corridor Study Final Draft
- Aspen Landing Study
- Study ongoing/Meeting- US ACOE
- Streets for All Study- Ongoing
- Housing & Demographic Study
- Consultant negotiations
- Zoning Map Updates

## NEIGHBORHOOD ENGAGEMENT & INSPECTIONS

- 123 Cases Opened (YTD 2,782)
- 175 Cases Closed (YTD 2,550)
- 1,569 Inspections (YTD 25,332)
- 0 Public Meetings (YTD 4)
- 0 Abatements (YTD 99)

## WINTER MARKET VENDOR COUNT

- 2/7/23 - 0 (canceled due to weather)
- 2/14/23 - 12 - \$220
- 2/21/23 - 12 - \$220
- 2/28/23 - 11 - \$320



## SPOTLIGHT: CHUCK COLLINS

Chuck started as a Project Engineer in the Planning Division in December of 2021. He performs technical reviews of design plans to ensure compliance with engineering standards and codes.

Chuck is currently reviewing multiple commercial projects within the Aspen Ridge Business Park development and several residential subdivision projects within the City.

Thank you for all you do Chuck!

## LAND SUBDIVISION CODE UPDATE

The City of Broken Arrow is soliciting a Request for Qualifications from qualified firm/s interested in updating the City's Land Subdivision Code. The updated Land Subdivision Code is intended to implement the Broken Arrow NEXT Plan, respond to feedback received from users and implementers of the existing Code, and foster development that embodies strong character and sense of place in the built environment. Submittals are due March 8.

## PLANNING COMMISSION MEETINGS

### February 9 Planning Commission Meeting

- 2 conditional final plats
- 1 PUD Major amendment
- 1 Engineering Variance Request
- 1 Sidewalk Waiver
- 1 Façade Approval
- Planning Commission Meeting Minutes of 01-26-2023

### February 23 Planning Commission Meeting

- Planning Commission Meeting Minutes of 02-09-2023
- 2 conditional final plats
- 1 Specific Use Permit
- 1 PUD minor amendment
- 1 Zoning Ordinance Update
- 1 Appointment of Planning Commission Member to a Committee

DIRECTOR: CINDY ARNOLD

# FINANCE

## FEBRUARY 2023 SALES TAX

\$6,265,828.78

=

5.22% higher than February 2022



## NEW HIRES: KIM GOLDSMITH & RACHEL GARCIA!

Rachel Garcia (top) is one of our new Utility Customer Service Representatives and will be providing our residents with exceptional bi-lingual customer service. Rachel has a Bachelor's Degree from Oklahoma State University.



Kim Goldsmith (bottom) is also a Utility Customer Service Representative with extensive experience in customer service. We are excited to have them both as part of the team!

## FEBRUARY 2023 USE TAX

\$1,255,367.41

=

7.48% higher than February 2022

## FEBRUARY 2023 ROSE DISTRICT SALES TAX

\$67,865.92

YTD: \$122,991.15

## JANUARY 2023 HOTEL TAX

(RECEIVED AS OF 2/28)

\$51,937.03

## FEBRUARY 2023 NEW ORLEANS SQUARE SALES TAX

\$145,714.80

YTD: \$320,766.53

DIRECTOR: CURTIS GREEN

# CITY/COURT CLERK

## CITY CLERK

- Event Notices - 25
- Scanned Docs - 70
- Open Records Received/Closed - 36/23
- Internal Records Requests - 24
- Items Published in TW & WCAT- 4
- Items Filed - Tulsa & Wagoner County - 9
- Total Mailing Cost - \$1,635.82
- Certified and Priority Mailings Total - 62
- Total Pieces Metered - 1,305
- Pud & BAZ # - 105
- Comm Dev. Cert of Mailing - 77
- Tulsa County Printing Requests - 12
- Training Hours City & Court Clerks - 0

## COURT CLERK

- Arraignment Dockets - 4 - Cases - 223
- Review Dockets - 4 - Cases - 341
- Non-jury Dockets - 2 - Cases - 9
- Juvenile Dockets - 4 - Cases - 85
- Jury Trial Dockets - 0 - Cases - 0
- Class "A" dockets - 4 - Cases - 142

### Citations Issued

- Traffic- 505
- Parking- 2
- Animal- 23
- Juvenile- 11
- Code Enforcement- 2
- Criminal- 21

### Warrants

- Issued - 257
- Paid - 60
- Outstanding - \$89,874

### Revenue Collected

- CLEET - \$5,069.91
- Citations - \$58,450.77
- Warrants - \$24,704.29
- Total - \$88,224.97

## JUSTICE CENTER UPGRADES

The Clerks Office held a welcome reception to celebrate the Justice Center upgrades/remodels that have occurred over the past several months.

The Court Room received new carpet and paint. The judges bench and jury box were altered in order to make them made ADA compliant.

Court clerks got new furniture, new break room

Thank you to the BA Maintenance team and to the City Council for your support and for attending the reception!



## OTHER NOTABLE ITEMS

- **51** Tribal Tickets
- **6** Hours Incode Meetings

# LEGAL

DIRECTOR: TREVOR DENNIS



## FEBRUARY UPDATE

- **10** New Tort Claims
- **7** Closed Tort Claim
- **2** New Expungements
- **37** New Open Records/Discovery Requests
- **5** Subpoena Duces Tecums

**Left:** Graham Parker presenting about No-Solicitation at the Community Services Expo on February 18.



DIRECTOR: KELLY COX

# HUMAN RESOURCES



The Human Resources Building received a remodel! We upgraded from cubicles to three new offices and a much more functional and professional space. A HUGE thank you thank you to the BA Maintenance Team!



Left: Cheryl and Kristin attended the ICMA Conference in Oklahoma City. Three days of learning and collaboration with other municipalities about Workforce Recruitment, Development and Retention Strategies.



Right: New HR team photo! From left: Michelle Duffy, Denise Sarey, Shane Bacon, Kim Bailey, Shannon Newby, Kristin Ross, Tami Johnston, Cheryl Owens, Karen Purnell, and Kelly Cox.

## NEW HIRES

- Karina Rodriguez- Refuse Helper
- Nathanael Kohl- Stormwater Project Engineer
- Randy Brogdon- Parks Maintenance Worker
- Ryan Wright- Parks Maintenance Worker
- Melissa Davis- 911 Dispatcher
- Kyle Mercado- Refuse Helper
- Tim Robertson- Wastewater Plant Operator
- Matthew Towell- Refuse Driver
- Jesse Buntin- Meter Reader
- Jennifer Riddle- Refuse Driver
- Gary Redman- Utilities Service Worker
- Kimberle Goldsmith- Utility Services Clerk
- Rachel Garcia- Utility Services Clerk

## ACTIVE POSTINGS

- Refuse Helper
- Refuse Driver
- Parks Maintenance Technician
- Utilities Service Worker
- 911 Dispatcher
- 911 Call Taker
- Street Equipment Operator
- Assistant City Attorney I

## PROMOTIONS

- Makala Neeley – Permit Technician
- Gary Harris- Lead Traffic Signal Tech
- Billy Rodgers- Horticulture Technician
- Brandon Smith- Battalion Chief
- Bryan Myrick- Deputy Fire Chief
- Timothy Ambrose- Fire Training Officer

## RETIREMENTS

- Christopher Walker- Police Officer
  - 20 years & 3 months of service
- Georgia Selica- Accounting Tech
  - 20 years & 6 months of service

## IN PROGRESS RECRUITMENTS

- Traffic Signal Technician
- Jailer
- Police Officer
- Street Service Worker
- Recreation Assistant
- Mechanic Specialist
- Water Quality Technician
- Engineering Project Coordinator
- SCADA Engineer
- Permit Clerk
- Stormwater Service Worker
- Body Worn Camera Clerk
- Helpdesk Technician
- Fire Administrative Assistant
- Accounting Technician Revenue

437  
Applications received  
in February!

DIRECTOR: SCOTT CARR

# INFORMATION TECHNOLOGY



## NETWORK SYSTEMS TEAM

Meet your Network Systems team, led by Phil Morris (front) Manager, and from left to right - James Tolbert, Dustin Weber, Che Obyrant, John Freeman, David Ruiz, Rodney Mitchell, and Mat Kaze.



## PHOENIX G2

All BA Fire Stations now have the Phoenix G2 alerting system. This state-of-the-art system has replaced the legacy Zetron system, and originally with the new Public Safety ERP system, the alerting was going to be handled at a later time. However, the old Zetron systems made it very difficult to manage for Dispatch, and these upgrades were prioritized, and are now completed!

## CYBERSECURITY & SECURITY AWARENESS TRAINING

The greatest cyber protection the City can deploy is with City employees. When everyone understands and is aware of how hackers may manipulate them into opening the door (via techniques called social engineering), the safer the City is. This past month, a special training was held for Human Resources, as well as a training held for Finance. The IT Department also continues its testing and training program using KnowBe4. This testing checks City employees in responding to phishing attacks, and helps remediation training for those who do not pass the test. With attacks against the City in now the thousands per day, these trainings and other tools help keep everyone safe.

## FIRE TRUCK TECHNOLOGY UPDATED

As part of the new system rollout for Public Safety, the IT Department has also upgraded all laptops in the City's Fire Trucks. This ensures that all Fire Trucks will be able to respond in emergencies, and that the new "Closest Unit Routing" utilized by Dispatch works correctly.

## REPLACEMENT OF WEBTITAN COMPLETE

Previously, the City was protected against going to malicious websites by a software called WebTitan. While this worked fairly well, it did not offer the comprehensive protection we need to fully protect the City. A much more comprehensive system was brought in, and over the past several months has been put in place. In February, this transition was completed as the new software was rolled out to all desktop computers at Police and Fire. This now completes the project.

## HELP DESK TICKETS

Status	Tickets
closed	295
open	65
waiting	2
<b>Grand Total</b>	<b>362</b>

DIRECTOR: RYAN BAZE

# MAINTENANCE SERVICES



Jared Asberry continuing the efforts to keep Solid Waste and Recycling on the road. In a typical week, Fleet Maintenance completes 40 to 50 work orders for Solid Waste and Recycling alone!



Doug Archer, pictured above working on a truck, is our drivability and diagnostic mechanic. Doug has extensive knowledge of gas and diesel engines, fuel systems, electrical systems, and emissions systems helping him to diagnose Broken Arrows vast fleet of equipment.

## FLEET MAINTENANCE

- Vehicle Repairs - 428
- Stand-by Calls - 6

## BUILDING MAINTENANCE

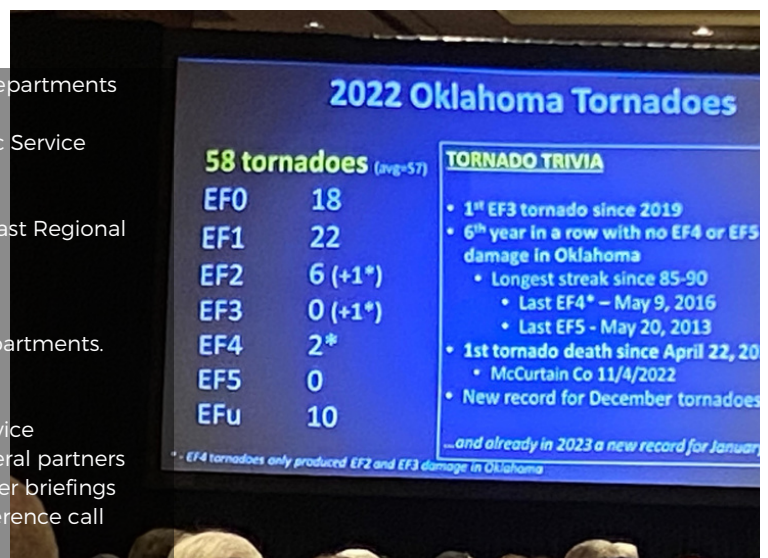
- Service Requests - 103
- Stand-by Calls - 5

DIRECTOR: JAMIE OTT

# EMERGENCY MANAGEMENT

## MONTHLY RECAP

- Attended Winter Weather After Action Meeting with various city departments
- Attended Oklahoma Regional 911 Workshop
- Hosted Texas A&M (TEEX) MGT-317 Disaster Management for Public Service Workshop
- Participated in FEMA Region 10 Communications Exercise
- Attended Oklahoma Emergency Management Association Northeast Regional Meeting
- Attended 2023 Oklahoma Pipeline Safety Program Meeting
- Attended US Secret Service In-Service National Events Workshop
- Attended Special Events Committee meeting with various city departments.
- Participated in CodeRed working group meeting/training
- Attended Oklahoma Floodplain Managers Association meeting
- Participated in weekly conference calls with National Weather Service
- Participated in the weekly communications exercise w state & federal partners
- Participated in conference calls w Tulsa Weather Service for weather briefings
- Attended the National FEMA Interoperability Working Group conference call
- Attended the local Community Amateur Radio testing session



DIRECTOR: JERRY SCHUBER

# SOLID WASTE & RECYCLING

**407**

**Tons of Recycling Collected**

**2,595**

**Tons of Waste and Green Waste Collected!**



We are the essence of Groundhog Day around here! Pick it up, dump and repeat and each day is pretty much the same. What makes it special is our customer service team; from the drivers, and helpers to the back office, we strive each day to work to make the customer experience the best it can be!

Our team enjoyed participating in the Community Services Expo. We had a chance to speak with 57 people as they visited our table. I (Jerry) also got the chance to talk trash (and recycling) with several folks who came to hear the word on how we are doing. I love engaged citizens, they are the life blood of what we do.

Our recycling team worked with a preschool on a recycling project for Valentine's Day! The kids at La Petite preschool had a blast. Kids are so much fun.

As members of the Solid Waste Association of North America Oklahoma Chapter, we have been engaged in the planning for this year's conference which will be held in Tulsa at the Hard Rock Hotel. Solid Waste Professionals from all over the state and even the chairman of the national organization is coming to be the keynote speaker in March. For the next report, we plan to have some great pictures and stories of all of the exciting things going on in the industry. More importantly as we press to solidify the name of Broken Arrow as the state's leader in service provision, our goal in the department is to be able to share our victories with all of you as BAMA and city management continue to support our mission!



DIRECTOR: ROCKY HENKEL

# STREETS & STORMWATER

## NEW FLASHING YELLOW LIGHTS

Our traffic team completed installing new flashing yellow lights and a new control box at 101st and County Line Road.



## EXPO OUTREACH

Streets and Stormwater was well represented at the Community Services Expo! Pictured from left: David Reinke, Tim Wilson and Kenny Farmer.

## TRAFFIC SIGNALS

- Traffic signal service/repair calls (hours) - 49
- Electrical/street lights (hours) - 30
- Maintenance (hours) - 278
- Standby calls (hours) - 3
- Line locates (hours) - 8
- Special Projects (hours) - 166
- Training (hours) - 58
- Green Balls - 2
- Alpha UPS Controllers - 3
- Green Arrow - 1

## SIGN SHOP

- Signs Made - 161
- Posts Replaced - 63
- Signs Cleaned/Cleared - 28
- Traffic Calming Studies Completed - 10
- Island Markers Installed - 12
- Reflective Curb Markers Installed - 26
- Square Pole Bases Installed - 4
- Trees Trimmed - 3
- New Signs Installed - 185
- Vehicle Decals Made - 20
- Event (hours) - 1
- Printer Maintenance (hours) - 3.5

## STREET & ROADSIDE MAINTENANCE

- Pothole Patches (tons) - 45
- Total Potholes Patched - 2,199
- Streets Milled (SY) - 4,179
- Streets Paved (SY) - 4,179
- Crack Seal (LF) - 4,450
- Cold Lay (Tons) - 36

## STORMWATER MAINTENANCE

- Street Sweeping (miles) - 171
- Street Sweeping Special Requests - 17
- Concrete Sidewalk (SF) - 300
- Sod Laid (SF) - 10,590
- Material hauled (tons) - 1,605
- Driveway (sf) - 428
- Storm Drains Cleaned - 416

# ENGINEERING & CONSTRUCTION

## PROJECT HIGHLIGHTS

- Pre-work Meeting for the Haikey Creek Trunk Line Rehab Project
- Discussion with HDR on the Grand River Study Alternative Evaluation
- Discussion held virtually with Garver on the Adams Creek Basin Study
- Progress Meeting with Garver on The Reserve at Bradford Park
- Progress Meeting held with the Construction Department on the Greens Lift Station Force Main Rehabilitation Project
- Pre-bid Meeting held for the 9th Street 24" Waterline
- Scoping Meeting held with Garver for the City of Bixby Supplemental Water Connection Feasibility Study
- RMUA Monthly Capital Improvements Progress Meeting held virtually
- Pre-bid Meeting held on Florence Waterline Extension
- RMUA Operations Committee Meeting held virtually
- Pre-bid Meeting and Site Visit for the Expressway Lift Station Rehab
- Pre-bid Meeting for LLWWTP Sludge Thickener Pump Replacement
- Pre-bid Meeting held for the Jasper Street Waterline Extension
- Adams Creek Sewer Basin Study and OOWA Line Study
- Alleyway Improvements from Ash to Main & Dallas to College: ST1945 – The project construction is anticipated to begin in late March or early April and consists of patching, mill & overlay pavement improvements
- Albany Street Improvements from 9th to 23rd: ST1411 – On 2/10/2023, Engineering & Construction Department staff along with ACM Kenny Schwab facilitated a meeting with BAPS, ODOT and BECCO (contractor awarded ODOT construction project) to discuss coordination of the upcoming roadway work set to begin on April 10th, 2023.
- On February 28th, 2023, staff submitted a USDOT 2023 RAISE Grant application (Reconnecting Broken Arrow: Planning For Multimodal Improvements aka RBA) for project planning services. The proposed project includes arterial roadway and intersection improvements (along 9th Street & Elm Place from Kenosha to Albany as well as the Aspen & Omaha intersection) as well as pedestrian connectivity (sidewalks & trails) improvements in various locations across BA

## EMPLOYEE HIGHLIGHTS

- Environmental Division attended an E-Week Breakfast for High School Students and Engineers
- Environmental Division attended ASCE/APWA Joint Meeting at Tulsa Country Club on February 22nd
- Transportation Division Manager Travis Small helped facilitate a City of Broken Arrow & Tulsa County Joint Public Meeting held at the Vanguard Academy on February 28th, 2023. (see pic below, addressing questions from citizens)
- Transportation Division Manager Travis Small prepared and presented the Project Life Cycle & 2018 GO Bond Project Update at the Community Services Expo held at the Stoney Creek Conference Center on February 18th, 2023.
- Nate Kohl, P.E. started in February as a new Stormwater Project Engineer.
- John Herbert, P.E. is retiring from City after over six years of service.
- Amethyst Kelly is a Certified Floodplain Manager (CFM) after passing the course and exam.

## UPCOMING EVENTS

- Meeting with HDR for the Grand River Study Alternative Evaluation
- Pre-bid meeting for the 9th Street 24" Waterline Extension to Future Elevated Storage Tank Project
- RMUA Operations and Maintenance Progress Meeting
- RMUA Operations Committee Meeting
- Bid Opening for the 9th Street 24" Waterline Extension to Future Elevated Storage Tank
- Staff will be submitting a USDOT 2023 RAISE Grant application (Broken Arrow Multimodal Access & Arterial Corridor Enhancement, M.A.A.C.E.) for project planning services. The proposed project includes arterial roadway and intersection improvements (along 9th Street & Elm Place from Kenosha to Albany as well as the Aspen & Omaha intersection) as well as pedestrian connectivity (sidewalks & trails) improvements in various locations across BA
- 37th Street Improvements from Houston to Kenosha: ST1413
- 23rd Street Improvements from Houston to Kenosha: ST0914
- Washington St Improvements from Olive to Aspen: ST1927
- Broken Arrow Maintenance Facility Improvements: 2151350

## PROJECTS AWARDED

- 37th Street Improvements from Houston to Kenosha: ST1413
- 23rd Street Improvements from Houston to Kenosha: ST0914

## SUBSTANTIAL COMPLETION

- Yuma Dr. Saddleback Addition Storm Sewer

## PROJECTS TO ADVERTISE

- 9th Street 24" Waterline Extension to Future Elevated Storage Tank
- Expressway Lift Station and Force Main Improvements
- Florence Street Waterline Extension
- Jasper Street Waterline Extension
- LLWWTP Belt Filter Press Replacement
- LLWWTP Sludge Thickener Pump Replacement
- Kenosha Signal Pole Painting Project: TS23120 – The project consists of painting signal poles black at five separate intersection along the Kenosha Street corridor (Aspen Ave., Elm Pl., Main, 9th, & 23rd Streets). Project is projected to advertise in March with an expected bid opening in April.

## NOTICE TO PROCEED

- Haikey Creek Trunk Line Rehab – Phase 1
- Albany Street Widening, Resurface, & Bridge – ODOT

DIRECTOR: CHARLES VOKES

# UTILITIES

## HARD AT WORK!

Pictured to the right is Shannon McKee, testing water reclamation samples



## COMMUNITY SERVICES EXPO PRESENTATIONS

Utilities Director Chuck Vokes enjoyed speaking to Broken Arrow Citizens on February 18 about Water and utilities!



## DRINKING WATER

- Water Produced - 286.5 MG
- Water Produced Avg/d - 9.2 MGD
- Water Produced Max/d - 10.3 MGD
- Water Produced Min/d - 8.4 MGD
- Water Purchased (Tulsa) - 0.4 MG
- New Taps and Meters - 38
- Water Line Leaks Repaired - 32
- Water Turn Offs - 1
- Water Turn Ons - 0
- Meter Repairs/Replacement - 0
- Leak Tests - 209
- Water Line Locates - 2,023
- Valve Maintenance - 86
- System Water Quality Tests - 558
- Hydrants Flushed - 25
- Water Flushed for Quality - 2.95 MG

## WATER RECLAMATION

- Water Reclaimed
  - Lynn Lane - 154.5 MG
  - Haikey Creek (Broken Arrow) - 134.7 MG
  - Haikey Creek (Tulsa) - 172.1 MG
- Sewer Line Locates - 0
- Sewer Lines Cleaned - 15,800 ft
- Manholes Repaired - 0
- Sewer Line Blockages Cleared - 12
- Sewer Lines Repaired - 32 ft
- Lift Station Repairs - 33

## WATER/SEWER LINE CONSTRUCTION

- BZ Properties Sewer Pipe
- 91st & 101st water line

## UPCOMING WATER AND SEWER PROJECTS

- Main Street 12" water line
- 37th street sewer line

## COMMUNITY OUTREACH

- Customer Concerns - 0

DIRECTOR: MATT HENDREN

# PARKS & RECREATION

## DANCING AND FISHING FEBRUARY



February was packed full of fun events! We started the month off with our Annual Daddy Daughter Dance at Nienhuis Park Community Center. Over 1000 participants made lifelong memories at our two dances. At Events Park, trout fishing was a popular weekend destination. We partner with Trout Unlimited to put on 2 fishing clinics, February 11th and 18th. Experts were available to answer questions about trout fishing, provide one-on-one fly-casting lessons, and demonstrations on how to clean trout. On February 18th, we had our first Kids Trout Fishing Derby. For many of the 50 participants, this was their first-time trout fishing.

## RECREATION ATTENDANCE NUMBERS

	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb
<b>Recreation Centers</b>													
Nienhuis Recreation Center	2190	3820	1385	3058	3451	3187	4503	3232	2686	2986	3250	2142	2950
Central Recreation Center	1099	3796	3489	4767	3985	5658	5767	5989	5851	1374	1877	1531	1737
Ray Harral Natural Center	678	2463	1519	2315	1692	2300	3164	2108	2264	1455	1045	1012	1001
<b>Total</b>	<b>3967</b>	<b>10079</b>	<b>6393</b>	<b>10140</b>	<b>9128</b>	<b>11145</b>	<b>13434</b>	<b>11329</b>	<b>10801</b>	<b>5815</b>	<b>6172</b>	<b>4685</b>	<b>5688</b>
<b>Pools (Admission)</b>													
Nienhuis Aquatic Center	0	0	0	1600	15438	11699	4465	1240	0	0	0	0	0
Family Aquatic Center	0	0	0	917	7757	5967	80	0	0	0	0	0	0
Country Air Pool	0	0	0	0	350	1089	175	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2517</b>	<b>23545</b>	<b>18755</b>	<b>4720</b>	<b>1240</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Golf Course (Rounds)</b>													
Battle Creek Golf Course	1105	2517	1859	3557	4026	3982	4123	4117	3518	1937	1332	2052	



# BROKEN ARROW FIRE DEPARTMENT



Monthly Report  
February 2023  
Chief Jeremy Moore

## OPERATIONS RESPONSES

1,010 EMS Calls  
23 Fire Calls  
16 Hazardous Conditions Calls  
102 Service Calls  
49 False Alarm Calls  
64 Good Intent Calls

## RESPONSE TIMES

Jan Average Dept Turnout Time :77 seconds  
Jan Total Response Time 6.82 minutes  
Jan Average Callback per shift 2.51 persons

## TRAINING SUMMARY

Training Hours - 3000  
Community Education Hours - 58

## PREVENTION SUMMARY

28 Inspections  
30 Plan Reviews  
1 Permits  
15 Pre-Development Meetings  
1 Public Education

## SMOKE DETECTORS

Batteries Changed - 5  
Detectors Installed - 8



**THE FIRE DEPARTMENT ENJOYED ENGAGING WITH  
CITIZENS AT THE COMMUNITY SERVICES EXPO!**



# BROKEN ARROW POLICE DEPARTMENT



Monthly Report  
February 2023  
Chief Brandon Berryhill

## TELEPHONE ACTIVITY

9,565 - Total Calls  
2,673 - 911/Emergency  
6,892 - Administrative/Non-Emergency

## CALLS RECEIVED BY DISPATCH PERSONNEL

3,173 - Police Calls  
974 - Fire Calls  
208 - Animal Control Calls  
37 - Public Works Calls

- Sergeant Keith Cook received Officer of the Year for 2022. He was recognized at the Chamber Gala.
- The Mounted Patrol Unit has been going through testing to get the officers and the horses certified. They will finish their last days of testing this upcoming weekend. This testing includes: flash bangs, gunfire, lights and sirens, flares, obstacles, and different techniques on how to handle people during different situations like an arrest.
- Officer Peale has been nominated as a finalist for the "Attorney Generals Award for Distinguished Service in Community Policing" from the Department of Justice. This nomination is for his work in creating the Citizen's Police Academy in Spanish in 2019.
- The first 2023 Citizens Police Academy class has started. Last week they had their K9 night where some BA citizens bravely put on a protective sleeve and took a bite from Thor and Chaos.



## JAIL ACTIVITY

134 - Inmates Booked In  
142 - Inmates Booked Out  
400 - Meals Prepared  
56 - Inmate Transports - TCSO  
7 - Inmate Transports- WCSO

## ANIMAL CONTROL

20 - Dogs Adopted  
34 - Dogs Redeemed  
1 - Dogs Rescued  
12 - Cats Adopted  
1 - Cats Redeemed  
0 - Cats Rescued



