



Welcome to Broken Arrow!

The following information will introduce you to the Solid Waste and Recycling Department.

The documents contain best practices, guidelines, and important information regarding the disposal of your trash and recycling.

Additionally, please visit the City's website to sign up for news alerts from our department regarding changes in service or other updates.

Thank you and please contact us if you have any questions regarding your new refuse service.

Sincerely,

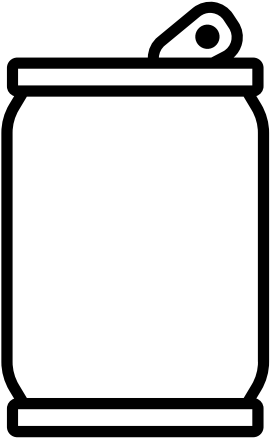
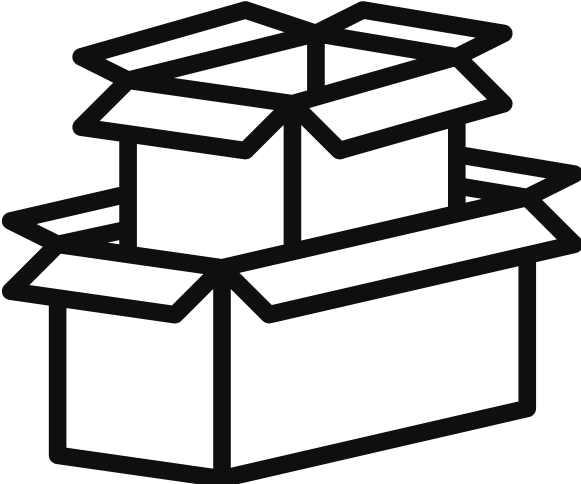
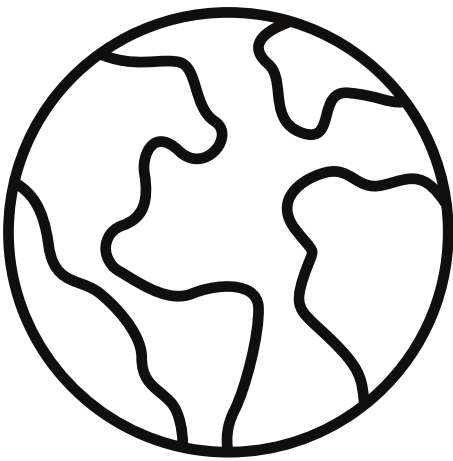
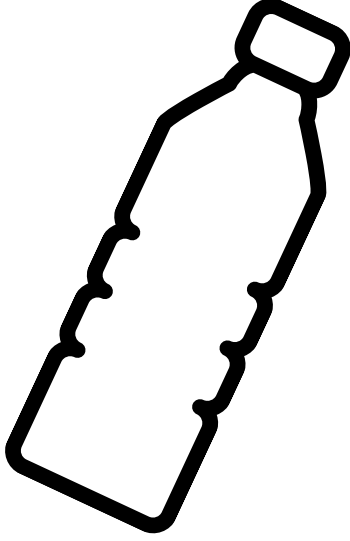
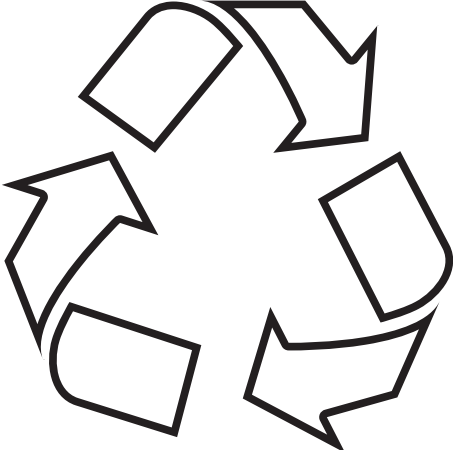
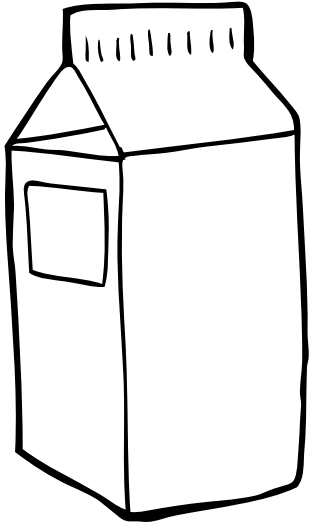
Broken Arrow Solid Waste & Recycling Department

(918) 259-6570

swrcustomerservice@brokenarrowok.gov

**RecycleBA.com**

I CAN RECYCLE! ★



Rates updated October 1, 2023

Curbside Refuse Pickup	\$21.75
Extra refuse outside of cart	\$5.00/bag
Large refuse bags (larger than 30 gallons)	Count as 2 bags
Yard waste in excess of 20 clear bags	\$5.00/bag
Late set-out/return service fee	\$10.50
Bulky pick-up	\$20/cubic yard
Refuse cart size change fee	1st one free, then \$20
Cart add/remove fee	1st one free, then \$20
Cart replacement	\$55
Additional refuse cart/month (96 gallon only)	\$7.50
Additional recycling cart	\$7.50

IMPORTANT REMINDERS

- Your refuse and recycling carts must be set on the street, wheels touching the curb by 6 a.m. on your service day.
- We can only service carts assigned to your residence. No personal cans, carts, or bins.
- If your cart is not out at the time our crew comes by to service it, you have the option to request a **return service** by calling 918-259-6570.
- Large item (**bulky**) pickups including but not limited to: Mattresses, furniture items, major appliances, carpet, and yard equipment can be scheduled by calling 918-259-6570.
- The M.e.t. operates a recycling and e-waste center at 302 N. Elm Pl in Broken Arrow. Electronic items and some other recyclables not accepted in our curbside program can be recycled there.
- If you observe a deceased animal on the side of the road, please call 918-259-6570 with the location.
- Collection days that fall on a holiday are made up using a “slide” method (Monday's pickups will be on Tuesday; Tuesday's pickups will be on Wednesday; and so on).

Si necesitas ayuda en español, llamanos a 918-259-6570

New Year's Day (Observed)	SLIDE: All service days slide 1 day
MLK Jr. Day	SLIDE: All service days slide 1 day
Presidents Day	SLIDE: All service days slide 1 day
Good Friday	No effect on service.
Memorial Day	SLIDE: All service days slide 1 day
Independence Day	SLIDE: All service days slide 1 day
Labor Day	SLIDE: All service days slide 1 day
Veterans Day	No effect on service.
Thanksgiving holiday	Thursday's pickups will be collected on Friday
Christmas Eve (Observed)	No effect on service.
Christmas	SLIDE: All service days slide 1 day

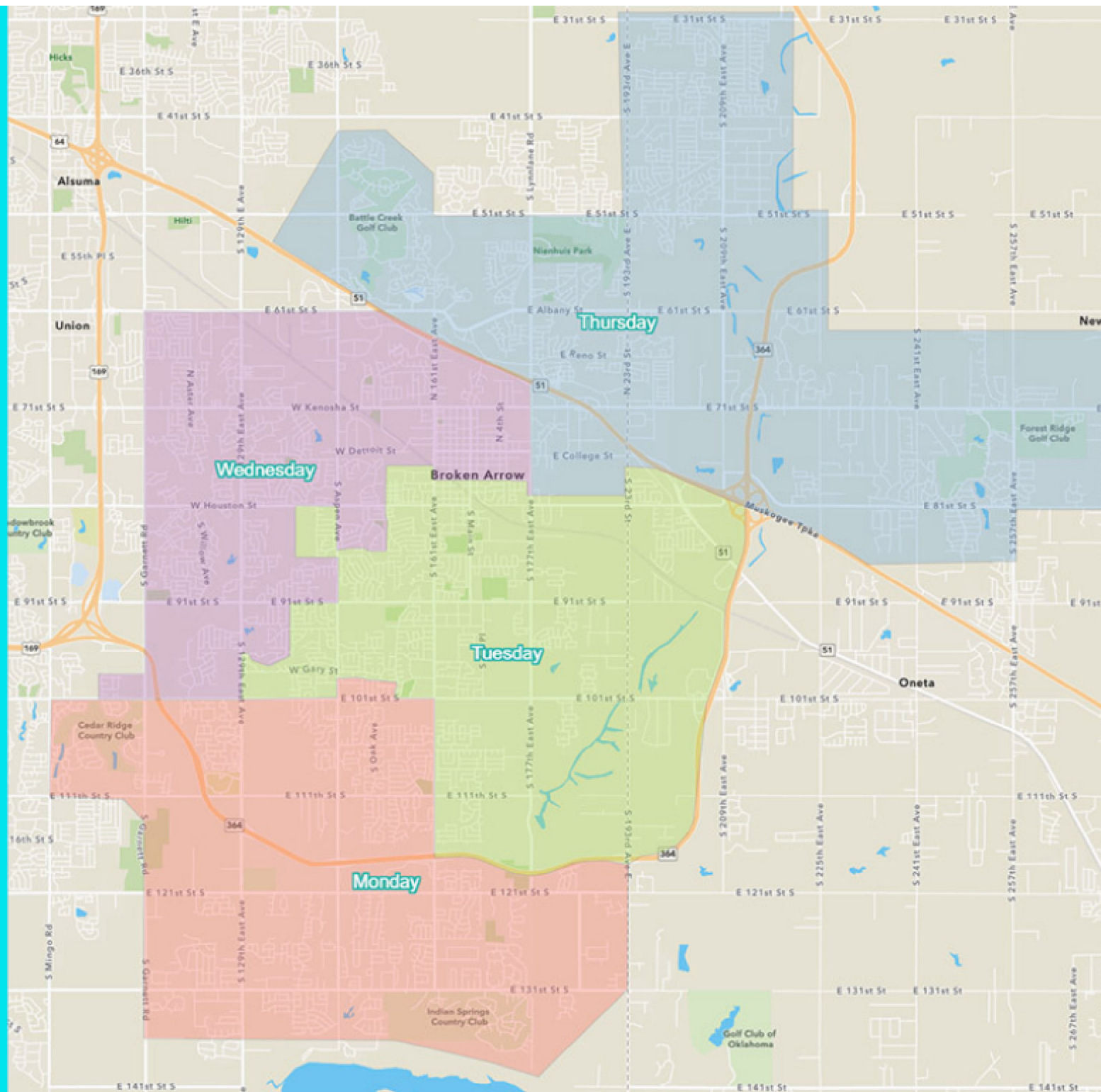


BROKEN ARROW

Where opportunity lives

Find your service day.

Our Solid Waste & Recycling Department empties your carts once per week. Find the section of the map where your residence is located to determine your service day.



Recycle These



Cans, glass, plastic and paper from the kitchen, laundry and bath.



Cans

Aluminum & Steel



Glass

Bottles & Jars



Plastic

Bottles, Jars & Tubs



Paper & Cardboard

Flattened & Dry

Trash These

Anything from the garage, shed or yard.



Tanglers

Hoses, Chains & Wire



Clothing

Consider Donating



Diapers

& Other Soiled Items



Styrofoam



Plastic bags

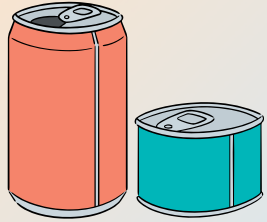
RecycleBA.com

My Pickup Day is

MON TUE WED THU FRI

¿PUEDO RECICLAR...?

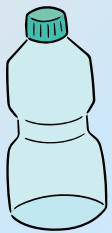
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Latas - Aluminio y
Acero



Vidrio - Botellas y
Frascos

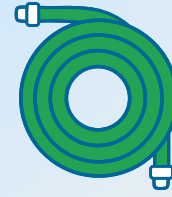


Plástico - Botellas y
Frascos



Papel y Cartón -
Apalanado y seco

No



Enredadores - Mangueras,
Cadenas, y Cable



Ropa - Considere donar



Pañales y otros artículos
sucios



Poliestireno



Bolsas de plástico



BROKEN ARROW
Where opportunity lives

IMPORTANT REMINDERS

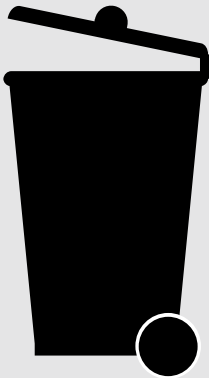
Follow these guidelines for the most efficient curbside program!



01

CARTS OUT BY 6AM

On the street, wheels touching the curb, 3 feet of space between each cart, and 8 feet away from all obstructions.



02

ONLY CITY-ISSUED CARTS

We can only service carts assigned to your residence. No personal cans, carts, or bins.

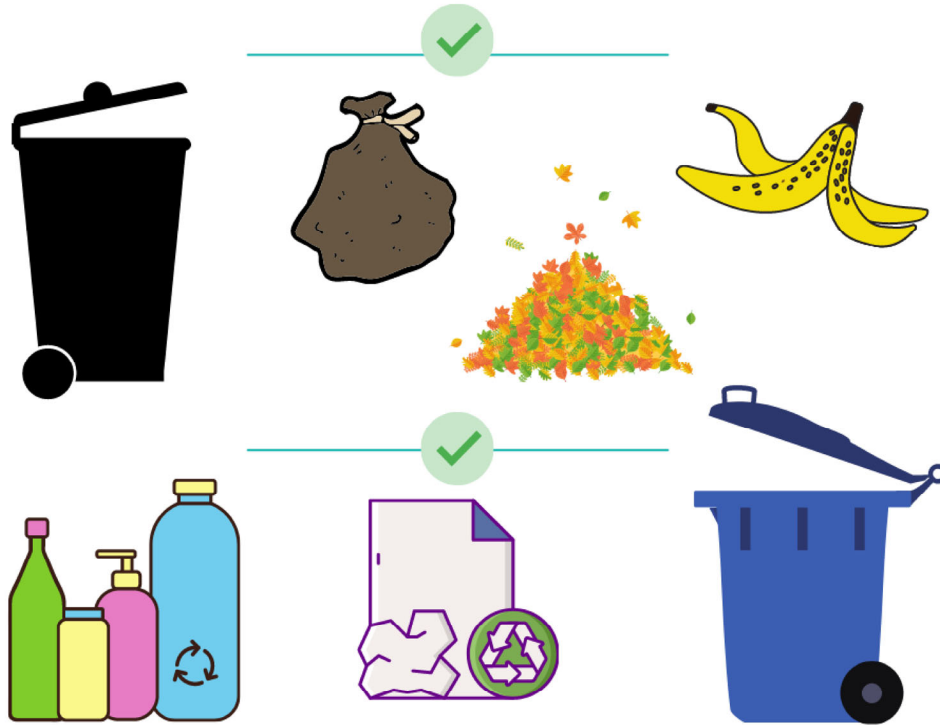


03

RETURN SERVICE

We now offer a return service. If your cart is not out at the time our crew comes by to service it, you now have the option to request a return service. The fee is \$10.50 and will be added to your next water bill.

What does the Solid Waste & Recycling Crew pick up?



All non-recyclable items should be placed in the black trash carts.



Never dispose of the following in either cart: oil, wet paint, exposed needles, soil, rocks, batteries, solvents, acids, hot ashes, medical waste, sand.

CART PLACEMENT GUIDELINES



CART SPACING

Where to put your trash and recycling carts

- Leave space for a mail vehicle to access the mailbox.
- If possible, place your carts on the opposite side of your driveway from the mailbox.
- Carts should be placed at least 8 feet from any obstruction including vehicles, basketball hoops, light poles, and mailboxes.
- Carts should be placed in the street with wheels against the curb.
- For more information about cart placement and other program information, visit [RecycleBA.com](https://www.RecycleBA.com)

HELP OUR CREW SAFELY
SERVICE YOUR CARTS

**Carts are 3 feet apart
from each other and 8 feet
apart from obstructions**

RecycleBA



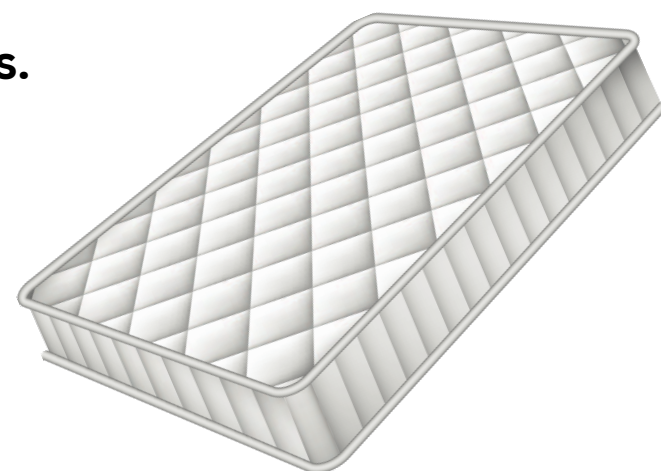
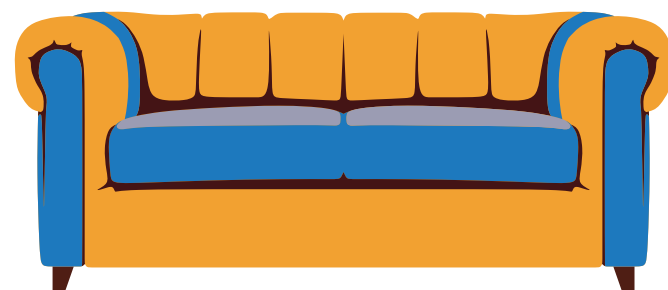
Bulky Item Pickups

Large item pickups include but are not limited to: Mattresses and/or box spring sets, hot water heaters, disassembled swing sets, furniture items, major appliances, carpet, and yard equipment.

Major appliances with refrigeration systems will be accepted only if the proper documentation is attached which confirms the refrigerant has been properly removed by a licensed CFC technician.

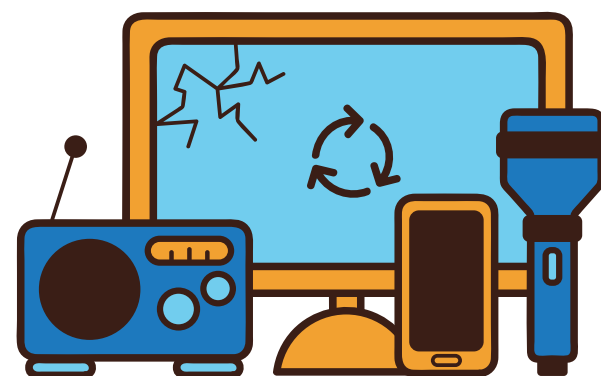
Standard charges per cubic yard apply. See website for rates.

A cubic yard is approximately the size of a standard washing machine or clothes dryer.



Disposal of Electronics (E-waste)

The Metropolitan Environmental Trust (M.e.t.) operates a recycling and e-waste center at **302 N. Elm Place** in Broken Arrow. The following electronic items can be recycled there for *free*: Cameras, computer batteries and towers, copiers/scanners/printers, fax machines, keyboards/mouse, laptops, microwaves, phones, power cords, small appliances, VCR/DVD players. These items have a *small fee* associated: TVs and CRT monitors.



Deceased Animals

If you observe a dead animal on the side of the road, please call the Solid Waste and Recycling Department at (918) 259-6570 and provide the location. If you need to dispose of a deceased pet, please call to arrange a pickup. You will need to place the animal in a trash bag and place the bag on the curb for service.



More Information

For more information call (918) 591-4325 or visit us online at:
www.cityoftulsa.org/resourcerecovery



HOUSEHOLD POLLUTANT COLLECTION FACILITY

4502 S. Galveston Ave. | Tulsa, OK 74107

Hours of Operation:

Wednesday and Saturday, 8 a.m. – 4:30 p.m.

www.cityoftulsa.org/resourcerecovery

CITY OF TULSA HOUSEHOLD POLLUTANT COLLECTION FACILITY



www.cityoftulsa.org/resourcerecovery



CITY OF
Tulsa
A New Kind of Energy.

What You Need to Know

Location:

4502 S. Galveston Ave., Tulsa, OK 74107

Hours of Operation:

Wednesday and Saturday, 8:00 a.m. – 11:30a.m., Noon – 4:30 p.m.

Disposal is Free for Tulsa Residents

Disposing of Household Pollutants

The City of Tulsa's Household Pollutant Collection Facility (HPCF) is open year-round and is free for Tulsa residents to dispose of household pollutants.

The household pollutant facility is the first of its kind in northeast Oklahoma. Certified staff with more than 25 years of experience and training is on site to handle household pollutant materials. The facility only accepts household pollutants generated by household users and the facility is not available for commercial companies or businesses. The HPCF services the greater Tulsa metro area. Residents who live outside of the City of Tulsa limits can dispose of up to 45 pounds of pollutants for free with vouchers from the M.e.t. Non-Tulsa residents should contact the M.e.t. at (918) 584-0584 for more information on disposal of pollutants at the HPCF.

The Importance of Proper Disposal

Did you know many of the chemicals we have in our households could be considered hazardous if used or disposed of in an improper way? The City hopes a permanent disposal facility will discourage disposal of household pollutants down sanitary sewers, storm drains, or into the trash and recycling systems, which pose a risk for the environment, water sources, wastewater collection and treatment systems, and for staff handling the household pollutant materials in the trash and recycling systems.

Accepted and Non-Accepted Items

All wastes are subject to inspection and possible rejection. If wastes are not accepted by the facility it is the customers' responsibility to dispose of the waste properly and within federal, state and local laws.

Accepted Items Include:

- ✓ Fluorescent and CFL Lightbulbs
- ✓ Oil Based Paints, Latex Paints and Paint Thinner
- ✓ Flammable Liquids
- ✓ Lawn Chemicals
- ✓ Automotive Fluids
- ✓ Cooking Oil/Grease
- ✓ Aerosols
- ✓ Household and Car Batteries
- ✓ Household Cleaners
- ✓ Pool Chemicals
- ✓ Small Electronics (no televisions)
- ✓ Thermostats*

Non-Accepted Items Include:

- ✗ Industrial or Commercially Generated Waste (including NHIW waste)
- ✗ Medical or Biomedical Waste**
- ✗ Asbestos
- ✗ Food or Organic Waste
- ✗ Radioactive Material
- ✗ Ammunition/Explosives
- ✗ Tires
- ✗ Unknown Materials or Substances

Swap Shop

The City of Tulsa also offers a "swap shop" where citizens can shop free of charge from new or lightly used products collected at the HPCF. No drop-off of chemicals required to participate. Customers are allowed to take up to five items and will be required to sign a waiver to take items from the Swap Shop.

* Thermostat recycling compliments of Covanta

** Medications may be taken to any Tulsa Police station or to the Tulsa County Sheriff's Office, where locked drop boxes are located.