



# CITY MANAGER'S MONTHLY REPORT

## AUGUST 2024



# TABLE OF CONTENTS



## ***WHAT'S INSIDE***

1. City Manager's Welcome
2. Communications
3. Economic Development
4. Community Development
5. Finance
6. City/Court Clerk and Legal
7. Human Resources
8. Information Technology
9. Maintenance Services
10. Solid Waste & Recycling
11. Streets & Stormwater
12. Engineering & Construction
13. Emergency Management
14. Utilities
15. Parks and Recreation
16. Broken Arrow Fire Department
17. Broken Arrow Police Department

MICHAEL SPURGEON

# CITY MANAGER'S WELCOME

Honorable Mayor Wimpee and Councilmembers,

I laughed out loud the other day when I saw a social media post that said the months of the year have gone by like this: Januuuuuuuuuuuary, Februuuuuuuuuuary, Maaaaaaarch, AprilMayJuneJuly, August. LOL! I disagree, though. Last month continued the trend of us staying busy serving the citizens of Broken Arrow and I can honestly say January, February, March, April, May, June, July, and August is a better reflection of our year! Although, I will admit each month has gone by quickly. Here is a snapshot of what happened during the eighth month of 2024.

**Reasor's grand opening.** How exciting was it to see the return of Reasor's to south Broken Arrow! The store is one part of our plan to attract more economic development and ensure residents have access to businesses regardless of where they live in our great city.

**Quarterly Work Session.** Thank you for making time for this special meeting to publicly discuss the grain elevator, Elam Park master plan, and a long-term sanitary sewer system plan. It was a productive brainstorming session, which did not require any formal action from you, that provided paths forward for these important items.

**Approval of the Oklahoma Water Resources Board loan.** Thank you for your approval of this loan of up to \$21.45 million which will help fund various phases of 21 water utilities capital improvement projects this fiscal year.

**Leadership Broken Arrow Class of 2025.** The most recent class of city employees and one city councilor (looking at you, Councilor Green!), kicked off its 10-month leadership development training through the program hosted by the Broken Arrow Chamber of Commerce.

**Results of the roadway improvements micro-survey.** More than 3,000 citizens responded to this survey and provided us with valuable insight about which potential capital improvement projects they would like to be considered for the transportation proposition of the 2026 General Obligation Bond Election. The results are on the city website.

**Oklahoma Turnpike Authority approves on-ramp connection in Events Park.** Another great example of the state seeing the opportunity the amphitheater creates for citizens and visitors of Broken Arrow for the city and region. This connection will ensure there will be four points of egress for visitors to choose as they exit Events Park and the amphitheater.

**Metronet internet services come to BA.** In the comprehensive survey that was open to the public earlier this year, citizens indicated access to reliable internet services was an opportunity for growth in BA. Metronet is new to Oklahoma and making a \$35-million-dollar investment in our community to deliver high-speed internet to homes and businesses.

As I said, that is just a snapshot, but our Department Directors share the bigger picture in this monthly report about how our amazing city employees continue to outdo themselves to provide exemplary customer service and maintain the quality of life we enjoy in Broken Arrow!

I would be remiss if I didn't mention the start of the new school year. Here's hoping this is the best year yet for the students, teachers, support staff, and administrators at all schools in BA!

I look forward to seeing you at your meetings in September, and around Broken Arrow, the city where opportunity lives!

Respectfully,



Michael Spurgeon, City Manager



Broken Arrow City Councilors helped Metronet break ground at 1504 E. Hillside Drive for a new internet option in BA. The company, which is new to Oklahoma, announced a \$35 million investment in Broken Arrow.

DIRECTOR: AARON MCCOLLOCH

# COMMUNICATIONS

## SOCIAL MEDIA

- FACEBOOK** 25.9K Followers | 260k Reach
- INSTAGRAM** 5.8k Followers | 5.1k Reach
- TWITTER** 3.6k Followers | 3.3k Impressions

## EMAIL OVERVIEW

- 31 Bulletins
- 375k Recipients
- 153k Emails opened
- 44% Email open rate



### OTA approves on-ramp connection

This Facebook post had a reach of 152k, the highest of all posts in August

### Evans Road & 101st Roundabout

This Facebook post had over 800 interactions, the highest of all posts in August



## TOP YOUTUBE VIDEOS

- Is the cap to your yard cleanout missing or damaged?
- Reasor's Grand Opening South Broken Arrow
- Motion in a Minute - Camino Villa Sewer Improvements



- ▶ VIEWS **9.6k**
- ▶ SUBSCRIBERS **1.6k**
- ▶ WATCH TIME **222 hours**
- ▶ IMPRESSIONS **48k**

## TOP COVERED STORIES (NEWS MEDIA)

1. DHS custody case
2. Result of BAPD internal investigation
3. Events - Back to School Bash, Reasor's grand opening, National Night Out

## TOP NEWS PUBLISHERS

1. KOKI - 13 stories
2. KOTV - 11 stories
3. KRMG - 9 stories

**69** TOTAL NEWS MEDIA COVERAGE

## THE VIBE BROKEN ARROW

### Podcast Season 2 Ep. 2

*This month's episode recaps projects currently in progress. The new OTA on-ramp at Events Park, work session topics and more are included. Tune in to listen to the podcast.*



DIRECTOR: JENNIFER RUSH

# ECONOMIC DEVELOPMENT

## TOURISM

- Erin Hofener and Makala Barton attended Travel OK, Muscogee Nation Tourism and OK Travel Industry Board meetings
- Erin presented at COBA-U
- Erin attended the Tulsa Chamber Bridge to the Future Event
- Makala attended the Omen in Commercial Real Estate meeting
- Makala attended the Tulsa Regional Chamber strategic plan update meeting
- Erin, Makala, and Leann Leiker attended the monthly VBA meeting
- Tulsa Airport Ad reveal and airport tour

## MEETINGS

- Networking Meetings - 16
- Developer Meetings - 18
- Prospective Business Meetings - 16
- Predevelopment Meetings - 10
- BRE Visits - 35
- Collaboration Meetings with EDC - 18
- Film Meetings - 2
- Project Sunset Meetings - 3
- Ribbon Cuttings - 6

## TRAINING AND CONFERENCES

- Brent Brassfield and Steve Yoder attended the Select Oklahoma conference on Economic Development
- Makala attended the OTIA/ORA/OHLA event
- Makala attended the OTIA board meeting
- The TED team attended EDOIQ training
- Brent attended the Tulsa Chamber Congressional Forum, the State of Education and State of the State events

## COMMUNITY UPDATES

- Jennifer Rush toured candidates for Broken Arrow Chamber President around the city
- Jennifer attended NAOIP Women's lunch
- Reazor's VIP ribbon cutting
- Erin attended the first day of LBA
- Brent made a presentation to the Heat & Air Electric & Plumbing Contractors Association
- Brent attended PACCAR Winch Association of Equipment
- Brent presented and gave a tour of the Rose District to COBA-U

## SOCIAL REACH



126,171

72,649

44,093



605

531

17,829



NAOIP Women's Oklahoma luncheon



The U.S. Travel Association ESTO Conference



Visit Broken Arrow Superhero Bullseye campaign launched with ad at the airport.



Travel Industry Association meeting

DIRECTOR: ROCKY HENKEL

# COMMUNITY DEVELOPMENT

## PLACEMAKING

**PUBLIC TRANSPORTATION:** There were 527 trips taken with Broken Arrow Transit.

**HOUSING & DEMOGRAPHIC STUDY:** Additional draft review with housing study group.

## NEIGHBORHOOD ENGAGEMENT & INSPECTIONS

- Cases Opened - 338 (YTD - 2,336)
- Cases Closed - 254 (YTD - 2,221)
- Inspections - 2,486 (YTD - 17,721)
- Public Meetings - 0 (YTD - 4)
- Abatements - 25 (YTD - 103)

## PERMITTING & LICENSING

- Special Events - 2
- Residential Permits Issued (Single-family) - 68 units
- Residential Permits Issued (Duplex) - 2
- Commercial Permits Issued (Multi-family) - 0 Buildings, 0 Units
- Commercial Permits Issued - 3

## FARMERS MARKET

Market Date	Vendors	Attendance
08/04/2024 (Sat)	66	1,250
08/06/2024 (Tue)	16	175
08/10/2024 (Sat)	57	1,100
08/13/2024 (Tue)	12	100
08/17/2024 (Sat)	66	1,000
08/20/2024 (Tue)	18	150
08/24/2024 (Sat)	59	1,000
08/27/2024 (Tue)	17	125
08/31/2024 (Sat)	58	1,200



## PLANNING AND DEVELOPMENT

- Number of Active Projects - 38
- Predevelopment meetings - 19

### Aug. 8 Planning Commission Meeting

- Comprehensive Plan - 1
- Planned Unit Development - 1
- Preliminary Plat - 1
- Conditional Final Plat - 1
- Lot Consolidation - 1
- Facade Waiver - 2
- Sidewalk Waiver - 1
- Advisory Group Appointment - 1
- Planning Commission Meeting Minutes of 7/11/2024

### Aug. 22 Planning Commission Meeting

- Rezoning/PUD - 2
- Lot Split - 1
- Conditional Final Plat - 1
- Subdivision Regulation Variance for gated street - 1
- Planning Commission Meeting Minutes of 7/25/2024



**Congratulations to Placemaking Manager Farhad Daroga!** Farhad celebrated his birthday and 44 years of service at the City of Broken Arrow during the month of August!

DIRECTOR: CINDY ARNOLD

# FINANCE

## AUGUST 2024 SALES TAX

**\$6,234,940.20**

(2.27% higher than Aug. 2023)

## AUGUST 2024 SALES TAX



**\$66,271.03**

(YTD: \$495,446.69)

## AUGUST 2024 USE TAX

**\$1,024,866.32**

(5.75% lower than Aug. 2023)

## AUGUST 2024 SALES TAX



**\$304,243.19**

(YTD: \$1,353,020.23)

## AUGUST 2024 TIF DISTRICT #1 SALES TAX

**\$84,807.00**

(12.94% increase from August 2023)

## HOTEL/MOTEL TAX AUGUST (RECEIVED AS OF 7/31)

**\$72,893.62**

(3.05% decrease from August 2023)

## AUGUST 2024 TIF DISTRICT #3 SALES TAX

**\$26,991.09**

(No year-to-year comparison)



An aerial view of the Reasor's grocery store grand opening at Aspen Ridge in south BA. The store is located in TIF District #3.

DIRECTOR: CURTIS GREEN

# CITY/COURT CLERK

## CITY CLERK

- Agendas/Event Notices - 31
- Scanned Docs - 57
- Open Records Received/Closed - 36/29
- Internal Records Requests - 32
- Items Published in TW & WCAT\* - 10
- Items Filed - Tulsa & Wagoner County - 12
- Total Mailing Cost - \$4,788.26
- Certified and Priority Mailings Total - 180
- Total Pieces Metered - 3,994
- PUD & BAZ # - 125
- Comm. Dev. Certificate of Mailing - 377
- Training Hours City & Court Clerks - 2

## COURT CLERK

### Dockets

- Arraignment Dockets - 4 - Cases - 991
- Review Dockets - 4 - Cases - 351
- Non-jury Dockets - 2 - Cases - 13
- Juvenile Dockets - 4 - Cases - 120
- Jury Trial Dockets - 0 - Cases - 0
- Class "A" Dockets - 4 - Cases - 136

### Citations Issued

- Traffic - 1,238
- Parking - 3
- Animal - 10
- Juvenile - 26
- Code Enforcement - 1
- Criminal - 71

### Warrants

- Issued - 565
- Paid - 299
- Outstanding - \$119,656.07

### Revenue Collected

- Fees - \$8,127.61
- Citations - \$97,399.55
- Warrants - \$43,681.92
- Total - \$149,209.08

## NOTABLE ITEMS

- City Clerk meetings - 0.5 hours
- Tyler program meetings - 4 hours



City Councilors held a work session during a special meeting to discuss various items, including the downtown grain elevator, the Elam Park master plan, and a long-term sanitary sewer system study.

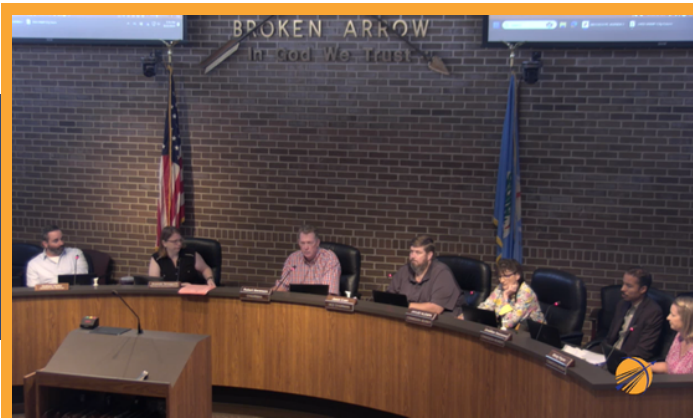
\* TW = Tulsa World; WCAT = Wagoner County American-Tribune  
 \*\* C/S = Hours of community service

DIRECTOR: TREVOR DENNIS

# LEGAL

## AUGUST NUMBERS

- 36** - Open Records/Discovery Requests
- 5** - Subpoena Duces Tecums
- 8** - New Tort Claims
- 3** - Closed Tort Claims
- 6** - New Expungements
- 0** - Closed Expungements



The Planning Commission meets every 2nd and 4th Thursday of each month in the City Council Chambers at City Hall.



DIRECTOR: KELLY COX

# HUMAN RESOURCES

## NEW HIRES

**Khair Yousef Albitwai** - Utilities Service Worker  
**Rebecca Soo** - Nature Center Recreation Asst.  
**Brooks Booker** - GIS Analyst  
**Christopher Pearson** - Parks Maintenance Worker  
**Elvis Rivera** - Crew Supervisor

## ACTIVE POSTINGS

Benefits Administrator  
 Police Officer  
 Irrigation Technician  
 Utilities Service Worker  
 Fleet Maintenance Service Worker  
 Park Maintenance Worker  
 Solid Waste & Recycling Driver

## PROMOTIONS

**Tricia Cook** - Real Time Information Center Mgr.  
**Kaely Carmean** - Parks Administrative Asst.  
**Jill Boeckman** - Fire Captain  
**Guy Gaylor** - Deputy Fire Marshal  
**Chris Hughes** - Deputy Fire Chief of Prevention  
**Jacob Powell** - Fire Lieutenant  
**Caleb Roberts** - Fire Lieutenant  
**Jacob Tidwell** - Paramedic  
**Gunner Francis** - Paramedic  
**Shane Bridges** - Paramedic  
**James Campbell** - Paramedic  
**Richard Finnell** - Water Plant Operator I  
**Landon Lakey** - Service Worker III  
**James Neal** - Senior Service Worker

## RETIREMENTS

**Shaun Christmas** - Fire Captain, 25 years & 2 months  
**Clifford Montgomery** - GIS Analyst, 36 years, 3 months



## COMPLETED PROJECTS

- HR Systems Analyst, Michelle James, attended the local TAHRA August conference, focusing on latest updates in labor and employment law.
- Kristin Ross and Denise Sarey launched a new partnership with Union High School and Broken Arrow High School to launch an Internship Program for high school students with the City. The program's MOU has been signed and is awaiting final approval at the September Union School Board Meeting.
- Kelly Cox attended her first LBA meeting.
- Kristin Ross conducted 73 board interviews for the Fire Department's upcoming firefighter academy. Finalists will be advancing to a Chief interview.
- The COBA-U class was held at the Veterans Center, featuring a presentation by Michael Coon (veteran) on Mission 22.
- Kristin Ross and Denise Sarey attended the Oklahoma Employer Alliance Event, "Bridging the Generational Gap," where they exchanged insights on overcoming generational differences in the workplace.
- Shannon Newby worked with the Finance Dept. to complete the Quarterly BLS 3020-Multiple Worksite Report for OESC.
- Kim Bailey and Amy Eatherton provided incident reporting and FMLA training to all sworn police supervisors and utilities field services supervisors.
- Karen Purnell delivered a presentation on the Leadership Development Roadmap to the 2024-2025 COBA-U cohort.
- Ongoing monthly fire extinguisher inspections are being conducted across city departments to ensure OSHA compliance.

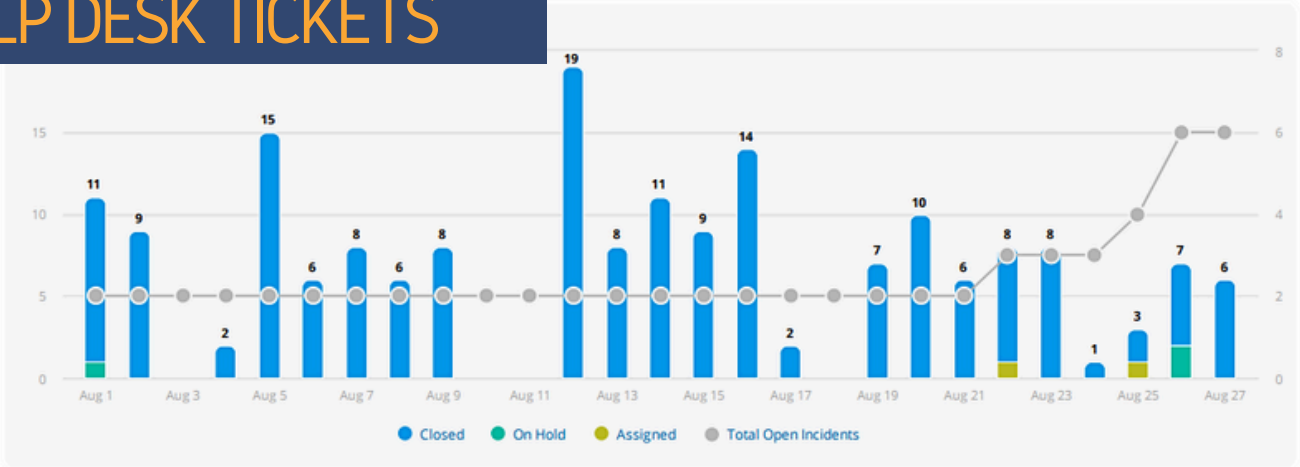


(L-R) Incident training for Utilities Department supervisors, COBA-U class touring the Rose District in August, Oklahoma Employer Alliance Event Bridging the Generational Gap, and meeting with Union High School's College and Career Center to establish partnership for new internship program.

DIRECTOR: SCOTT CARR

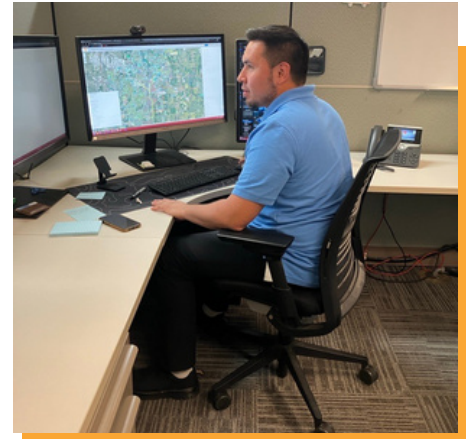
# INFORMATION TECHNOLOGY

## HELP DESK TICKETS



## GIS EMPLOYEE SPOTLIGHT

We are thrilled to introduce the GIS Division's newest team member, Brooks Booker! Brooks joins us as a GIS Specialist with a strong background in geospatial technology and a passion for digital design. Brooks holds a Bachelor's degree in Geographic Information Systems (GIS) from Northeastern State University (NSU) and is currently pursuing his Master's in Geospatial Technologies at the University of Oklahoma (OU). Before joining the City of Broken Arrow, Brooks gained valuable experience working with the Muscogee Creek Nation. His role there allowed him to hone his skills in GIS for local government while also gaining hands-on experience in database management, Information Technology (IT) support, and media operations. This blend of expertise is a fantastic addition to our team. His educational background and practical experience make him a great fit for enhancing our maps and applications. We are excited about the fresh perspectives and innovative ideas he will bring to contribute to the advancement of our division. We are confident that his skills and enthusiasm will contribute greatly to our team's success and help us continue to deliver exceptional services to our community.



## OKLAHOMA IT SYMPOSIUM

Many IT department staff attended the Oklahoma IT Symposium in Tulsa, OK. The event provides a great networking opportunity to discuss current issues and trends with vendors, other municipalities, and the local IT community.



## ANTENNA REPLACEMENT

The IT Communications division facilitated an antenna replacement project on the Tiger Hill communications tower. Occasionally, nature strikes and that is exactly what happened when one of the radio systems receiving antennas on the top of Tiger Hill tower was hit by lightning. Due to the critical nature of providing zero downtime to public safety, many redundancies have been implemented to ensure 100% reliability in the radio network.

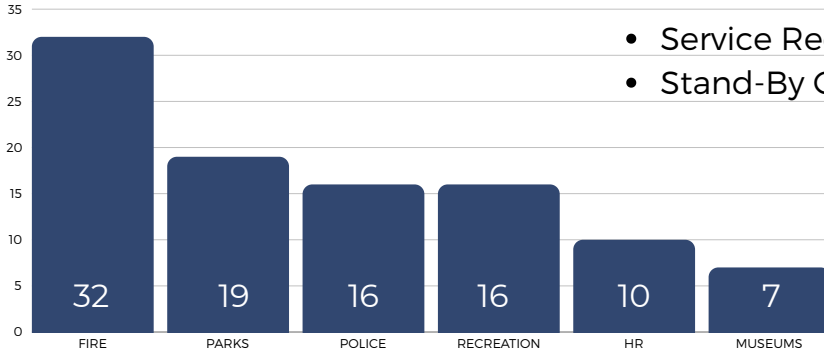
Tiger Hill has two receiver antennas installed to provide a failover in case the primary has a fault. Tiger Hill is a 250-foot self-supporting tower that hosts primary communications for the City of Broken Arrow and its partners.

DIRECTOR: RYAN BAZE

# MAINTENANCE SERVICES

## BUILDING MAINTENANCE WORK ORDERS

Departments with the highest work orders



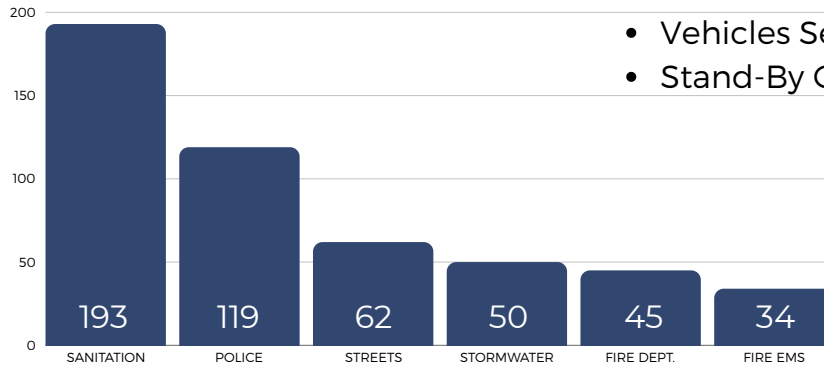
- Service Requests - 164
- Stand-By Calls - 7

**PURCHASE**

**305**  
Converted Requisitions

## FLEET MAINTENANCE WORK ORDERS

Departments with the highest work orders



- Vehicles Serviced - 657
- Stand-By Calls - 8



Dustin Norwood from the Purchasing Department sporting the new 2024 CAT Forklift. This new upgrade promises to enhance the efficiency and capability of the team's operations.



Jeremy Bradburn taking the new 2024 Toyota Order Picker for a test ride. The Toyota Order Picker brings a range of benefits to the warehouse, particularly in improving safety and efficiency for staff.

DIRECTOR: JERRY SCHUBER

# SOLID WASTE AND RECYCLING

## MONTHLY RECAP



## SOLID WASTE AUGUST COLLECTIONS

**2,854 Tons**  
(5,708,000 lbs)

## RECYCLABLES AUGUST COLLECTIONS

**435 Tons**  
(870,000 lbs)

On August 9, the recycling team along with OKRA members went to Atoka, Oklahoma to visit the Green Li-ion facility to learn about commercial battery recycling. Green Li-ion is a lithium-ion battery recycling technology company producing modular hardware solutions that convert spent batteries into cathode and anode material that's ready to drop into manufacturing processes for batteries of all types. This is the first of its kind and it is right here in Oklahoma.

The SW&R Leadership team has been working through some integration issues with the Routeware team to better refine our routes and upgrade our antiquated (or in many cases) non-operational hardware. The team, working with IT, Utility Billing, and our vendor has been able to make significant changes to the routing software that will enable us to provide even better customer service (as if that was possible). Our wait times for calls have reduced and go backs are leveled out. We have even circled back to some fixes we hope to be rolling out this coming year which will significantly increase positive customer outcomes. Special thanks to the team here and the external stakeholders who have been instrumental to our success.



This trash cart has seen better days! Call the Solid Waste and Recycling Department for all your cart needs - replacement cart, additional cart, different size cart, etc. Our team is happy to speak with you!

DIRECTOR: TIM WILSON

# STREETS AND STORMWATER

## SIGN SHOP

- Signs Replaced - 7
- Posts Replaced - 8
- Posts Repaired - 3
- New Signs Installed - 16
- New Posts Installed - 2
- Delineators Replaced - 2
- Speed Counts 7 Days - 2
- Signs Designed - 52
- Signs Fabricated - 42
- Fleet Decals Created - 24
- Zoning Signs - 5
- Trees Trimmed - 2
- Events - 2
- Event Hours - 8.5
- Mosquito Hours - 17.5
- Mosquito Work Orders - 5
- Mosquito Work Orders Closed - 12
- Adverse Incident Inspections - 13
- Raised Pavement Markings - 115
- Printer Maintenance Hours - 6.5
- Training Hours - 39
- Truck/Equipment Man Hours - 21

## STORMWATER MAINTENANCE

- Street Sweeping - 134 miles
- Street Sweeping Special Requests - 20
- Concrete Street Panels - 4,133 sq. ft.
- Concrete Curb - 574 linear feet
- Sink Hole Repairs - 1
- Material Hauled - 2,340 tons
- Concrete Sidewalk - 361 sq. ft.

## STREET & ROADSIDE MAINTENANCE

- Pothole Patches - 116.8 tons
- Total Potholes Patched - 299
- Oil Used - 50 gallons
- Glass Beads - 121 bags
- Speed Humps Painted - 12
- Traffic Lines Painted - 337,270 ft.
- White Traffic Paint - 99 gallons
- Yellow Traffic Paint - 536 gallons
- Stop Bars Painted - 9
- Arrows Painted - 38
- Advanced Stop Lines Painted - 4

## TRAFFIC SIGNALS (WORK HOURS)

- Traffic Signal Service/Repair Calls - 126
- School Signal Repair - 44
- Electrical/Street Lights - 136
- Civil Defense Siren Maintenance - 80
- Maintenance - 96
- Line Locates - 6
- Special Projects - 304
- Tree Trimming - 10
- Standby Calls - 34

## TRAFFIC SIGNALS (QUANTITIES)

- Photo Cells - 1
- Brackets - 1
- Batteries - 4
- Controllers - 5
- Traffic Cameras - 1
- Light Ballasts - 1
- Light Fixtures - 1
- Monitors - 1
- LED Street Lights - 7
- Camera Wire - 2,400 feet
- Street Lights - 13
- Visors - 1
- LPR Cameras - 1
- Power Masters - 2
- Disconnect Boxes - 1
- Breakers - 1

Dennis Hartley retired from the City of Broken Arrow after almost 15 years of service. Dennis served as a Traffic Maintenance Technician in the Sign Shop. He worked closely with Robert Cook, who retired last year after 50 years of service.



Streets employees work on a repair to a street light on Main Street in downtown Broken Arrow.

DIRECTOR: CHARLIE BRIGHT

# ENGINEERING & CONSTRUCTION

## PROJECT HIGHLIGHTS

- Gateways Entry Signage project is nearing design completion
- Engineering team has kicked off the redesign for the City of Broken Arrow Jail Expansion project

## PROJECTS TO ADVERTISE

- Arrow Forge Infrastructure Improvements
- Gateways Entry Signage Project
- Bass Pro Booster Pump Station Rehab
- New elevated water storage tank in south BA

## PROJECTS SUBSTANTIALLY COMPLETE THIS MONTH

- Battle Creek Golf Course Drainage Improvements
- Wolf Creek Drainage Improvements



(Upper left) - Drainage improvements at Battle Creek Golf Course

(Upper right) - Drainage improvements in Wolf Creek neighborhood

(Lower right) - Aerial view of Houston Street looking west from the intersection at Olive Avenue to Garnett Road.

## PROJECTS ISSUED NOTICE TO PROCEED

- Elm Avenue Culvert Replacement
- Houston Street Widening from Garnett to Olive
- Melinda Park Waterline and Sewer Line Rehabilitation
- Arrow Forge Lift Station and Force Main

## PROJECTS AWARDED

- Lynn Lane Waste Water Treatment Plant Sludge Thickener Pump Replacement
- Gardens at Central Park
- Public Works Field Office Renovation
- Innovation District Transportation Improvements



DIRECTOR: JAMIE OTT

# EMERGENCY MANAGEMENT

## EVENTS, MEETINGS, TRAININGS

- Continue work on federal grant opportunities for master drainage plans for our stormwater tributaries.
- Attended FEMA workshop on Planning Tools for Climate Hazards.
- Participated in weekly Emergency Communications Exercises with our State and Federal partners on various communications networks.
- Attended a workshop with the National Severe Storm Labs Storm Prediction Center in Norman, OK. on a collaborative project for new processes dealing with severe weather watches to warnings.
- Oklahoma Emergency Management held a state-wide Emergency Operations Center (EOC) exercise on communications between local/county EOC's to the State EOC.
- Hosted our Youth City Council members in a tour of our Emergency Operations Center and the process of how a weather warning is received and how the city is prepared with our Outside Warning Sirens.
- Attended FEMA Region VI Regional Emergency Communications Bi-Monthly meeting.
- Attended Oklahoma Emergency Management and FEMA BRIC and FMA Overview grant meeting.
- Our annual update to our city Emergency Operations Plan is still ongoing.
- The first Wednesday of August our city Outdoor Warning Sirens were tested. Our next Outdoor Warning Siren Test will be October 2nd at noon if the weather permits. If not, the next test will be October 9th at 12 noon. This will be our last live test of our siren system. We will be doing silent test throughout the winter months to maintain our Outdoor Warning Siren system. After the October test our next test will be the first Wednesday in April of 2025.
- Participated in the Oklahoma Floodplain Management Association and Oklahoma Water Resources Board yearly Advanced Technical Workshop. Our topic was Hazard Mitigation Plans from a local perspective.
- Worked with our local partner Public Service Company of Oklahoma to bring training to city employees about Downed Power Lines. Thank you to Michael Gordon and his team for facilitating this training.
- Attended the Region 7 Health Care Coalition Region Medical Planning Group meeting.
- Attended the Oklahoma Floodplain Management Association monthly meeting.
- Attended Oklahoma Emergency Management and FEMA workshop on Developing a Project Budget and Scope of Work for future projects and grants.



Emergency Management Director Jamie Ott gets assistance from Youth City Council Mayor Sloane Beese and Vice Mayor Ananya Sundaram with this month's outdoor warning siren system test.

DIRECTOR: TIM ROBINS

# UTILITIES

## DRINKING WATER (JULY)

Water Produced	520 MG
Water Produced Avg/day	16.9 MGD
Water Produced Max/day	21.4 MGD
Water Produced Min/day	7.7 MGD
Water Purchased (Tulsa)	4.2 MG
New Taps and Meters	13
Water Line Leaks Repaired	20
Water Turn Offs	403
Meter Repairs/Replacement	7
Leak Tests	0
Water Line Locates	2,167
Valve Maintenance	0
System Water Quality Tests	732
Hydrants Flushed	23
Water Flushed for Quality (MG)	254,625

MG = Million Gallons  
MGD = Million Gallons per Day

## WATER RECLAMATION (JULY)

Lynn Lane	160.6 MG
Haikey Creek (Broken Arrow)	123.4 MG
Haikey Creek (Tulsa)	181.5 MG
Sewer Line Locates	0
Sewer Lines Cleaned	5,774 ft.
Manholes Repaired	4
Sewer Line Blockages Cleared	2
Sewer Lines Repaired	30 ft.
Lift Station Repairs	42

## WATER / SEWER LINE CONSTRUCTION PROJECTS

- BA Trails water line
- Dallas Street water line

Randy Cheatwood, left, and Tyler Smith, below, obtain the locations of water meters in Broken Arrow for the city's Geographic Information System (GIS).



Utilities employees work on the waterline replacement project along 1st Place between Washington and New Orleans streets.



DIRECTOR: MATT HENDREN

# PARKS AND RECREATION

## RECREATION ATTENDANCE NUMBERS

	SEPT	OCT	NOV	DEC	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG
<b>Recreation Centers</b>												
Nienhuis Recreation Center	2,069	2,398	1,348	1,691	1,877	2,677	3,518	3,556	5,225	2,733	2,369	2,534
Central Recreation Center	1,713	2,864	1,812	1,859	1,953	1,937	2,528	4,859	3,797	3,985	4,767	3,253
Ray Harral Nature Center	2,277	2,620	1,849	1,341	797	2,112	4,936	2,437	2,549	2,205	2,100	1,877
<b>Total</b>	<b>6,059</b>	<b>7,882</b>	<b>5,009</b>	<b>4,891</b>	<b>4,627</b>	<b>6,726</b>	<b>10,982</b>	<b>10,852</b>	<b>11,571</b>	<b>8,923</b>	<b>9,236</b>	<b>7,664</b>
<b>Pools (Admission)</b>												
Nienhuis Aquatic Center	873	0	0	0	0	0	0	0	2,933	16,569	11,971	5,300
Family Aquatic Center	0	0	0	0	0	0	0	0	1,928	9,871	5,865	1,582
Country Aire Pool	0	0	0	0	0	0	0	0	22	1,124	548	0
<b>Total</b>	<b>873</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5,083</b>	<b>27,564</b>	<b>18,384</b>	<b>6,882</b>
<b>Golf Course (Rounds)</b>												
Battle Creek Golf Course	4,611	3,751	2,846	1,990	1,868	2,400	3,601	2,982	3,990	4,220	4,675	

## MONTHLY REVIEW

As the summer break winds down, our community and nature centers provided a fantastic array of programming to end the season on a high note. Central Park Community Center hosted an enjoyable Ice Cream Social and the popular annual Pooch Plunge. At Nienhuis Park Community Center, residents participated in the Back-to-School Nerf Warz, experienced the introduction of Badminton, and celebrated the conclusion of the Summer Volleyball League with a Championship Tournament. Meanwhile, Ray Harral Nature Center partnered with the Sutton Center to present the All About Birds educational session. Teens also had the opportunity to explore the outdoors through the Teen Wildlife Workshop.



CHIEF JEREMY MOORE

# BROKEN ARROW FIRE DEPT.

## OPERATIONS RESPONSES

EMS Calls	1,094
Fire Calls	26
Hazardous Conditions Calls	31
Service Calls	150
False Alarm Calls	70
Good Intent Calls	106

## TRAINING SUMMARY

Training	556
EMS	72
Community	14
Recruit	420

## PREVENTION SUMMARY

Plan Reviews	53
Permits	7
Public Education	53
Pre-development Meetings	38
Inspections	296
Smoke Detector Batteries Changed	7
Smoke Detectors Installed	16

## RESPONSE TIMES

*Average Department Turnout Time*

87% of Priority 1 calls <60 sec. **775 calls**  
13% of Priority 1 calls >60 sec. **111 calls**

**886 total calls**

84% of Priority 3 calls <60 sec. **489 calls**  
16% of Priority 3 calls >60 sec. **91 calls**

**580 total calls**



CHIEF BRANDON BERRYHILL

# BROKEN ARROW POLICE DEPT.

## TELEPHONE ACTIVITY

Total Calls	10,416
911/Emergency	2,850
Administrative/Non-Emergency	7,566
Text-to-911	6

## JAIL ACTIVITY

Inmates Booked In	68
Inmates Booked Out	75
Meals Prepared	282
Inmate Transports (Tulsa Co.)	39
Inmate Transports (Wagoner Co.)	4

## CALLS FOR SERVICE

Police	3,335
Fire	1,091
Animal Control	225
Public Works	27

## ANIMAL CONTROL

Dogs Adopted	20
Dogs Redeemed	19
Dogs Rescued	0
Cats Adopted	18
Cats Redeemed	0
Cats Rescued	0

## MONTHLY HIGHLIGHTS

- The Crisis Team took three suicidal subjects into protective custody and placed them into Crisis Care.
- Victim's Advocate spoke with 16 victims over the phone and attempted contact with an additional 11 victims; 9 were referred to services.
- The Crisis Response Team have been working on helping a homeless person at Seiling Park. Over the past year, officers have responded to over 38 welfare checks on the individual. Officers Tyson and Wood arranged for a free tow from Allied Wrecker to move her vehicle to Precision Auto where they are currently doing an estimate. GMH has agreed to pay for the repair's dependent on the cost and a temporary hotel accommodation was obtained for her from Catholic Charities.
- Ofc. McNelley responded to a larceny in progress, LPR cameras at the location hit on a vehicle that had done several larcenies in the area. Male suspect selected several items and attempted to flee. He ditched the merchandise on seeing an employee and was contacted by officers. The suspect initially misrepresented to the officers and was found to have a felony and misdemeanor warrant out of Tulsa, additionally was found in possession of meth and paraphernalia.



Broken Arrow Police Department Crisis Response Team



(L-R) Deputy Chief Bennett, Detective Bentz, and Sergeant Sawyer at Belle Trace during National Night Out.



Broken Arrow Police Department personnel completed the FBI LEEDA's Executive Leadership Institute training.



Chief Brandon Berryhill speaking at the Fentanyl Awareness Rally



Officer Ishmael directing traffic.

This man needs a standing ovation! Directing traffic like a boss when the lights are out! He is out here solo right before 6pm! So much hate towards BAPD lately! Love them and so thankful for our PD & firemen always 🙏

Comment written by a citizen on Facebook expressing appreciation for Officer Ishmael.



*Congratulations to the six City of Broken Arrow employees and City Councilor selected for this year's Leadership Broken Arrow Class of 2025!*

*Pictured from left: Fire Training Officer Wade Ambrose, (City Manager Michael Spurgeon) Recreation Center Supervisor Matthew Her, Assistant Utilities Director Brandy Parks, Human Resources Director Kelly Cox, 911 Dispatcher Lisa Smith, City Councilor Justin Green, and Marketing and Communications Coordinator Erin Hofener.*



**BROKEN ARROW**

*Where opportunity lives*