

To: Honorable Mayor and City Councilors
From: Michael Spurgeon, City Manager
Date: January 8, 2016
Re: Notes to Council

1. STAFF REPORTS / ITEMS REQUIRING IMMEDIATE ATTENTION

- Police Department – Monthly Calls for Service Report – November 2015
- Police Department – Monthly Calls for Service Report – December 2015
- Staff Memo – Update on Trash Bag Shortage

2. GENERAL CORRESPONDENCE / NOTIFICATION

- Staff Memo – 2015 Holiday Refuse Pick-Up Report
- Press Release – Detour Signs Posted on Hillside Drive

3. SPECIAL EVENTS / ACTIVITIES

- N/A

Respectfully submitted,



Michael L. Spurgeon

jmh
Attachments

1. STAFF REPORTS / ITEMS REQUIRING IMMEDIATE ATTENTION



To: Michael Spurgeon, City Manager

From: David N. Boggs, Chief of Police *MS (ASPD)*

Date: December 30, 2015

Re: **Calls for Service**

Attached please find:

- BAPD Calls for Service Report – November 2015

:trl

Attachment



Broken Arrow Police Department November 2015 Calls For Service



Calls for Service	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
1st Shift (10pm - 8am)*						
Beat 1	9	3	158	34	61	0
Beat 2	16	7	147	39	285	0
Beat 3	14	4	55	28	38	21
Beat 4	10	5	86	47	82	0
Beat 5	10	3	36	17	20	1
Beat 6	5	1	23	11	38	0
Beat 7	14	2	84	47	51	0
Beat 8	8	1	18	9	26	0
Other	0	0	6	1	4	0
	86	26	613	233	605	22
1st Shift average response time per priority						
	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
Call Received to Dispatch	0:01:39	0:00:54	0:02:31	0:11:30	0:03:31	0:00:00
Dispatch to Arrival	0:04:50	0:04:04	0:06:21	0:07:50	0:08:50	0:00:00
Call Start to Arrival (11/2015)	0:06:29	0:05:00	0:09:06	0:19:34	0:12:26	0:00:00
Call Start to Arrival (11/2014)	0:05:43	0:04:30	0:14:51	0:10:03	0:12:48	0:43:09
1st Shift Nov. Total Calls		1605	(795 were self-initiated calls)			
2nd Shift (7am - 5pm)*						
Beat 1	18	11	246	139	90	21
Beat 2	11	8	226	215	594	18
Beat 3	11	4	87	54	62	118
Beat 4	15	11	153	96	203	34
Beat 5	7	1	51	46	37	10
Beat 6	5	2	40	29	86	8
Beat 7	19	8	161	103	97	22
Beat 8	4	2	49	23	34	5
Other	1	0	6	4	26	0
	91	47	1019	709	1229	236
2nd Shift average response time per priority						
	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
Call Received to Dispatch	0:01:00	0:01:06	0:04:24	0:08:39	0:08:08	0:21:56
Dispatch to Arrival	0:05:05	0:05:02	0:08:25	0:08:40	0:06:40	0:16:45
Call Start to Arrival (11/2015)	0:06:06	0:06:13	0:13:29	0:17:14	0:14:45	0:39:13
Call Start to Arrival (11/2014)	0:07:23	0:07:16	0:13:31	0:17:39	0:10:59	0:41:59
2nd Shift Nov. Total Calls		3372	(1696 were self-initiated calls)			

* There is some overlap in response numbers because all three shifts overlap.

*Total call and self-initiated call amounts include priority 7 calls.



Broken Arrow Police Department November 2015 Calls For Service



Calls for Service	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
3rd Shift (3pm - 1am)*						
Beat 1	30	9	214	96	96	5
Beat 2	33	14	227	149	497	6
Beat 3	17	4	83	72	62	16
Beat 4	25	12	183	81	175	7
Beat 5	17	8	49	35	45	2
Beat 6	5	1	29	31	65	3
Beat 7	26	10	153	100	89	11
Beat 8	12	3	35	34	33	4
Other	2	1	8	5	20	0
	167	62	981	603	1082	54
3rd Shift average response time per priority						
	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
Call Received to Dispatch	0:01:21	0:01:03	0:06:47	0:11:53	0:11:39	0:17:14
Dispatch to Arrival	0:05:22	0:05:11	0:07:18	0:07:58	0:07:27	0:18:00
Call Start to Arrival (11/2015)	0:06:44	0:06:10	0:14:45	0:19:53	0:18:45	0:34:57
Call Start to Arrival (11/2014)	0:06:51	0:06:44	0:13:57	0:20:00	0:14:18	0:24:42
3rd Shift Nov. Total Calls		3011	(1276 were self-initiated calls)			

Definitions

- Priority 1 =** Crimes in progress involving life threatening circumstances and situations that produce or are likely to produce serious bodily injury or death to any person.
- Priority 2 =** Crimes in progress or that have just occurred, incidents in progress that present the potential for injury or property damage/loss, situations where the suspect is still at the scene or in the area and will elude apprehension or create the potential for injury or property damage if the police do not arrive rapidly, incidents where an officer is needed to secure a scene or witnesses, and incidents where there is a need for crowd control or traffic control which, if not done immediately, would create the imminent potential for injury or property damage/loss.
- Priority 3 =** Crimes against people that are misdemeanors in progress or that have just occurred, reports of recent felony crimes, suspicious circumstances with no threat of injury, and incidents that do not require an officer immediately, but need investigation, mediation, or intervention.
- Priority 4 =** Property or service related calls for an officer to respond that cannot be handled by telephone, misdemeanor reports when caller demands officer or when an officer needs to investigate the scene or interview witnesses, and requests for officers that do not require a quick response.
- Priority 5 =** Primarily Officer initiated calls or ten codes used for in-house purposes.

* There is some overlap in reponse numbers because all three shifts overlap.

*Total call and self-initiated call amounts include priority 7 calls.

To: Michael Spurgeon, City Manager

From: David N. Boggs, Chief of Police *DNB*

Date: January 5, 2016

Re: **Calls for Service**

Attached please find:

- BAPD Calls for Service Report – December 2015

DNB:trl

Attachment



Broken Arrow Police Department December 2015 Calls For Service



Calls for Service	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
1st Shift (10pm - 8am)*						
Beat 1	16	5	171	40	80	0
Beat 2	16	6	192	42	256	0
Beat 3	9	4	75	29	39	16
Beat 4	14	2	137	25	82	0
Beat 5	3	0	39	11	34	0
Beat 6	5	1	29	5	55	0
Beat 7	16	4	120	38	52	0
Beat 8	5	1	28	18	20	0
Other	0	0	5	5	9	0
	84	23	796	213	627	16
1st Shift average response time per priority						
	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
Call Received to Dispatch	0:01:21	0:01:08	0:01:53	0:04:30	0:04:14	0:00:00
Dispatch to Arrival	0:04:35	0:05:16	0:06:03	0:06:25	0:08:39	0:00:00
Call Start to Arrival (12/2015)	0:05:41	0:06:25	0:08:02	0:10:52	0:12:44	0:00:00
Call Start to Arrival (12/2014)	0:06:14	0:05:25	0:09:05	0:11:05	0:10:47	0:23:41
1st Shift Dec. Total Calls		1780	(926 were self-initiated calls)			
2nd Shift (7am - 5pm)*						
Beat 1	22	14	291	126	96	30
Beat 2	23	14	331	212	547	15
Beat 3	15	5	93	61	65	134
Beat 4	14	10	213	75	168	25
Beat 5	7	3	66	50	31	11
Beat 6	6	1	38	50	94	8
Beat 7	20	6	173	124	124	32
Beat 8	8	5	66	39	40	19
Other	2	0	7	6	30	2
	117	58	1278	743	1195	276
2nd Shift average response time per priority						
	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
Call Received to Dispatch	0:01:28	0:01:38	0:03:25	0:10:17	0:12:30	0:18:25
Dispatch to Arrival	0:05:14	0:05:37	0:07:23	0:08:51	0:07:02	0:14:00
Call Start to Arrival (12/2015)	0:06:43	0:07:20	0:11:10	0:19:13	0:18:57	0:32:34
Call Start to Arrival (12/2014)	0:07:09	0:07:11	0:13:25	0:17:48	0:16:47	0:42:57
2nd Shift Dec. Total Calls		3728	(1666 were self-initiated calls)			

* There is some overlap in response numbers because all three shifts overlap.

*Total call and self-initiated call amounts include priority 7 calls.



Broken Arrow Police Department December 2015 Calls For Service



Calls for Service	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
3rd Shift (3pm - 1am)*						
Beat 1	27	22	262	110	109	9
Beat 2	49	20	330	147	467	4
Beat 3	21	8	93	61	54	17
Beat 4	30	7	201	66	167	15
Beat 5	8	2	60	39	54	3
Beat 6	9	1	32	32	76	3
Beat 7	31	16	180	118	133	9
Beat 8	11	5	46	44	34	3
Other	1	0	3	8	34	2
	187	81	1207	625	1128	65
3rd Shift average response time per priority						
	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Animal Control
Call Received to Dispatch	0:01:13	0:01:18	0:06:08	0:11:09	0:15:03	0:08:30
Dispatch to Arrival	0:05:05	0:05:58	0:06:51	0:07:52	0:08:35	0:14:23
Call Start to Arrival (12/2015)	0:06:18	0:07:15	0:13:16	0:19:21	0:23:55	0:23:51
Call Start to Arrival (12/2014)	0:06:44	0:06:50	0:14:10	0:19:01	0:11:53	0:41:43
3rd Shift Dec. Total Calls		3382	(1473 were self-initiated calls)			

Definitions

- Priority 1 =** Crimes in progress involving life threatening circumstances and situations that produce or are likely to produce serious bodily injury or death to any person.
- Priority 2 =** Crimes in progress or that have just occurred, incidents in progress that present the potential for injury or property damage/loss, situations where the suspect is still at the scene or in the area and will elude apprehension or create the potential for injury or property damage if the police do not arrive rapidly, incidents where an officer is needed to secure a scene or witnesses, and incidents where there is a need for crowd control or traffic control which, if not done immediately, would create the imminent potential for injury or property damage/loss.
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- Priority 5 =** Primarily Officer initiated calls or ten codes used for in-house purposes.

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INTEROFFICE MEMO

To: Russell Gale, Acting Assistant City Manager

From: Lee Zirk, General Services Director

CC: Bill Cade, Sanitation Manager

Date: January 7, 2016

Re: Trash bag shortage at retailers

In the last week of December 2015 the General Services Department received multiple complaints that retailers had exhausted their stock or had a low supply of city trash bags. Our provider, Waste Zero, advised that their trucking company had experienced challenges with on time delivery due to inclement weather and an usually high volume of holiday schedule. To resolve the issue Waste Zero is shipping the bags directly from their warehouse to the store. All stores are scheduled to have an sufficient supply by end of business, January 8, 2016.

2. GENERAL CORRESPONDENCE / NOTIFICATION



INTEROFFICE MEMO

To: Lee Zirk, General Services Director

From: Bill Cade, Sanitation Manager



Date: 1-07-16

Re: Christmas 2015 refuse collection information

The Sanitation Division reports the following statistics in regards to refuse pick up of 2015 Christmas trash set outs.

Total tons picked up on Monday and Tuesday following Christmas Friday was 899.18 Tons

On average about 220 tons of trash is collected on a typical December day. In comparison, this year's Christmas refuse picked up resulted in a total of 900 tons or 450 tons per day. This is more than double the average December collection day!

Notes of interest

Monday hours	12-28-15	07:00 to 22:30	15.50 hours
Tuesday hours	12-29-15	07:00 to 21:30	14.50 hours
Wednesday hours	12-30-15	07:00 to 13:00	6.00 hours
Total			36.00 hours

<u>Notes of interest</u>	<u>Christmas</u>	<u>Typical</u>
Total hours collecting	29.00 hours	22.00 hours
Total hours traveling to landfill	7.00 hours	4.00 hours
Total tons of refuse picked up on Monday and Tuesday route	899.18 tons	480.00 tons
Division average tons collected per hour during collection time	31.0 tons/hour	22.00 tons/hour
Average crew household stops per hour during collection time	78.6 stops/hour	104 stops/hour
Individual collector weight picked up per hour during collection time	2,385 pounds/hour	1,678 pound/hour
Ave pounds per household	52.6 pounds	28.07 pounds

Contact: Krista Flasch
Director of Communications
City of Broken Arrow
Phone: (918) 259-2400, ext. 5309
Mobile: (918) 409-7771
Fax: (918) 259-8226

Detour Signs to be Posted for Hillside Drive

Broken Arrow, Okla. (1/6/2016) – The City of Broken Arrow will install detour signs on Hillside Drive so drivers will know how to access businesses in the area affected by the partial road closure.

“Hillside Drive is an important retail corridor for the City of Broken Arrow,” said City Manager Michael Spurgeon. “The signs are simply a way to notify drivers that even though a portion of Hillside Drive is closed, the businesses on this street are still accessible.”

A portion of Hillside Drive between 9th Street and Albany Street was closed on December 29, 2015 due to safety concerns. Specifically, the partial road closure affects Hillside Drive from the Charleston’s parking lot east to the Sprout’s parking lot. The City of Broken Arrow is evaluating the integrity of the retaining wall along the roadway, which may have been affected by the recent heavy rainfall.

The City of Broken Arrow will meet with the general contractor and the design engineer who worked on the construction project to evaluate the project and determine any necessary remediation. The project first began in November 2013 and was completed in May 2014.

Further updates will be provided after the City completes its analysis and meetings with contractors.

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